

# PRISM Partner Program

| *Online Course Catalog*



Revised April 2026



**PRISM  
PARTNER  
PROGRAM**

# ONLINE COURSE CATALOG: TABLE OF CONTENTS

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- PRISM: Administering Naloxone
- PRISM: Conducting Office Inspections
- PRISM: Employee Home Office Ergonomics
- PRISM: Home Visitation Safety Basics
- PRISM: Indoor and Outdoor Heat Illness Prevention
- PRISM: Just Because You Can, Doesn't Mean You Should - How Much Does It Weigh? (Part 2 of 3)
- PRISM: Just Because You Can, Doesn't Mean You Should - Simple Rules For Lifting (Part 3 of 3)
- PRISM: Just Because You Can, Doesn't Mean You Should - Stretching (Part 1 of 3)
- PRISM: Preventing Slip, Trip and Fall Accidents
- PRISM: Road Inspection for Engineers Part 1
- PRISM: Road Inspection for Engineers Part 2
- PRISM: Situational Awareness
- PRISM: Suspicious Mail Handling
- PRISM: Understanding and Responding to First Amendment Audits for Public-facing Employees
- PRISM: Valley Fever Awareness
- PRISM: Voluntary Respirator Use Training: Filtering Facepiece Respirators (a.k.a. N95)
- PRISM: Wildfire Smoke Awareness



## BUSINESS SKILLS

- 3-way Communication
- AI Business Essentials Part 1: ChatGPT
- AI Business Essentials Part 2: Microsoft Copilot
- AI Fluency - Intro to Prompts
- Brain Bites - Email Management
- Brain Bites - Empathy: The Key to Active Listening
- Brain Bites - Excel Dynamic Array Functions
- Brain Bites - Let Them Know You're Listening
- Brain Bites - Microsoft Loop
- Brain Bites - Prioritizing Tasks
- Brain Bites - Sharing a Workspace
- Brain Bites - Time Management
- Brain Bites - Using Windows 10
- Brain Bites - Windows 11 Essentials
- Brain Bites - Writing Effective Emails
- Brain Bites: Microsoft Teams Meetings
- Clear Communication
- Communication for Inclusion (Employees and Managers)
- Communication Skills for Supervisors
- Customer Service
- Diet & Nutrition
- Digital Transformation: Benefits of a Digital Corporate Culture
- Digital Transformation: Five Challenges Organizations Face by Not Embracing Technology
- Digital Transformation: Five Ways a Digital Transformation will Alter Day-to-Day Operations
- Digital Transformation: Four Areas to Consider When Evaluating a Digital Transformation
- Digital Transformation: Four Steps to Implementing a Digital Transition
- Digital Transformation: Things to Consider Before Making Changes
- Digital Transformation: What are Cryptocurrency and Blockchain?
- Digital Transformation: What is Big Data?
- Digital Transformation: What is Digital Transformation?
- Digital Transformation: What is the Internet of Things?
- Effective Presentation Skills
- Email Basics
- Excel for Project Management
- Get it Done: Managing Email
- Health & Wellness
- HIV/Aids Awareness
- Increase Your Listening & Communication Power
- Interpersonal Communication: Understanding Other People
- Intro to Microsoft 365
- Introduction to Windows 8
- Managing Stress at Work
- Mastering Excel 2019 - Advanced
- Mastering Excel 2019 - Basics
- Mastering Excel 2019 - Intermediate
- Mastering Excel 365 - Advanced
- Mastering Excel 365 - Basics
- Mastering Excel 365 - Beginner
- Mastering Excel 365 - Intermediate
- Mastering Microsoft 365
- Mastering Microsoft Teams
- Mastering Office 365
- Mastering Outlook 365 - Beginner
- Mastering Outlook 365 - Expert
- Mastering PowerPoint 365 - Basics
- Mastering PowerPoint 365 - Beginner
- Mastering PowerPoint 365 - Intermediate
- Mastering Word 2019 - Basics
- Mastering Word 2019 - Intermediate
- Mastering Word 365 - Basics
- Mastering Word 365 - Beginner
- Mastering Word 365 - Expert
- Meetings That Get Results
- Microsoft 365 Email Essentials
- Microsoft 365 for New Employees
- Microsoft 365 To Do, Calendar, and People Essentials
- Microsoft Power Automate - Advanced
- Microsoft Sway Essentials
- Microsoft Teams - Managing Teams
- Microsoft Teams Essentials
- Microsoft Teams Fundamentals
- Microsoft Teams in 30 Minutes
- Microsoft Teams Shifts
- OneDrive Essentials (2016)
- OneDrive Essentials (2021)
- OneDrive in 30 Minutes
- Outlook 365 Essentials
- Persuasion: The Art of Communication
- Power BI - Using Visuals
- Power BI Essentials
- Power Up PowerPoint (Presentation Skills)
- Pricing as a Professional

- Project Management Essentials
- Proofreading
- Saving Time in Outlook
- SharePoint for Site Owners
- SharePoint Online Basics
- Smart Business Writing: 4 Stages to Writing Your Best
- Smart Business Writing: Tackling the Technical Proposal
- Smart Business Writing: Writing Effective Emails
- Smart Customer Service 1: Courtesies, Attitude, and Ethics
- Smart Customer Service 2: Listening for Understanding
- Smart Customer Service 3: Effective Verbal and Nonverbal Communication
- Smart Customer Service 4: 3 Steps to Successful Customer Interaction
- Smart Customer Service 5: Handling Customer Complaints
- Smart Mental Health: Core Values and Finding a Purpose in Life
- Smart Mental Health: Managing Anger and Emotions
- Smart Mental Health: Reducing Stress and Anxiety
- Smart Time Management: 7 Steps to Regaining Control of Your Day
- Smart Time Management: The 80/20 Rule for Making Every Minute Count
- Smart Workplaces: Code of Conduct - Ethics Education & Social Media Guidelines
- Smart Workplaces: Preparing for a Pandemic Flu Outbreak
- Smart Workplaces: Responsible Social Media for Team Members
- Storytelling in Business
- Stress Management and Prevention
- The Science of Personal Productivity
- Time Management Basics
- What is Artificial Intelligence
- Workplace Stress
- Writing in Plain Language



# CYBERSECURITY

- Brain Bites - Staying Safe Online
- Browser Security Basics
- Cybersecurity Awareness for Employees: Classifying and Safeguarding Data for Corporate and Personal Use
- Cybersecurity Awareness for Employees: End-User Best Practices
- Cybersecurity Awareness for Employees: Security Awareness Essentials
- Cybersecurity Awareness for Employees: Social Engineering
- Cybersecurity Overview
- Email and Messaging Safety
- Password Security Basics
- Protection Against Malware



## EDUCATION

- Adjusting to Changing Driving Conditions (EDU)
- Aerosol Transmissible Diseases (EDU)
- Asbestos Hazard Awareness
- Asbestos Safety (EDU)
- Athletes and Sudden Cardiac Arrest (EDU)
- Avoiding Slips, Trips, and Falls (EDU)
- Back Injury Prevention (EDU)
- Bloodborne Pathogens Safety (EDU) (2223735)
- Breaking Up Student Fights (EDU)
- Bus Drivers: Ergonomics and Avoiding Injury (EDU)
- Bus Drivers: Evacuating Students with Special Needs (EDU)
- California Integrated Pest Management (EDU)
- Child Abuse: Mandated Reporter Training for California (EDU)
- Civil Rights in Food Service (EDU)
- Computer Security Awareness (EDU)
- Copyright Infringement: A Guide for School Personnel (EDU)
- Crossing Guard Safety (EDU)
- Customer Service
- Defensive Driving Strategies (EDU)
- Distracted Driving (EDU)
- Driver Safety Orientation (EDU)
- Driving Accidents & Emergencies (EDU)
- Electrical Safety (EDU)
- Emergency Operations Plans In Action (EDU)
- Epinephrine Injections (EDU)
- Ethics in the Workplace (EDU)
- Everyday Safety in Classrooms (EDU)
- FERPA: Protecting Student Privacy (EDU)
- Fire Extinguisher Safety (EDU)
- Fire Prevention Safety (EDU)
- Food Safety, Foodborne Illness & Kitchen Sanitation (EDU)
- Food Service General Safety (EDU)
- Food Services Proper Lifting (EDU)
- General First Aid Part 1 (EDU)
- General First Aid Part 2 (EDU)
- General Office Ergonomics (EDU)
- Hazardous Material Identification and Spill Prevention (EDU)
- Hearing Conservation (EDU)
- Human Trafficking (EDU)
- Incident Investigation (EDU)
- Introduction to Understanding the Basics of LGBT Identities (EDU)
- Introduction to Understanding the Rights of LGBT Students (EDU)
- Large Vehicle Characteristics (EDU)
- Lead Awareness (EDU)
- Liability in Sports (EDU)
- Maintaining Professional Staff/Student Boundaries (EDU)
- Managing Difficult Behaviors (EDU)
- Passenger Van Safety (EDU)
- Personal Protective Equipment (EDU)
- Planning for an Emergency (EDU)
- Playground Safety (EDU)
- Playground Supervision (EDU)
- Preventing Cyberbullying (EDU)
- Preventing Sexual Harassment: Students (EDU)
- Principal's Recognition of Hazards on a School Campus (EDU)
- Proper Lifting (EDU)
- Proper Lifting Library Operations (EDU)
- Proper Use of Seclusion and Restraint (EDU)
- Recognizing and Preventing Youth Suicide (EDU)
- Respiratory Protection (EDU)
- Safe Use of Utility Vehicles (EDU)
- Safety in the Science Lab (EDU)
- School Bullying (EDU)
- School Bus Behavior and Discipline (EDU)
- School Meal Compliance (EDU)
- School Shooting Awareness (EDU)
- School Violence and Weapons (EDU)
- Science Laboratory: Chemical Spill Safety (EDU)
- Sexual Misconduct in Schools (EDU)
- Spanish Version - Mandated Reporter Training for California (EDU)
- Special Education Transportation: Handling Needs on Mixed Buses (EDU)
- Special Education Transportation: Laws and Regulations (EDU)
- Special Education Transportation: Lifts and Mobility Equipment (EDU)
- Special Education Transportation: Transportation Problems (EDU)
- Special Education Transportation: Types of Disabilities and Special Needs (EDU)
- Student Concussions (EDU)
- Student Safety Restraint Systems (EDU)
- Supervision and Oversight of Students (EDU)
- Techniques for De-Escalation (EDU)
- Title IX and Sexual Misconduct for K-12 (EDU)
- Title IX in Higher Education: Sexual Misconduct (EDU)
- Wheelchair Securement and Safety (EDU)
- Working in Extreme Temperatures (EDU)
- Working in Extreme Temperatures: Heat Illness Prevention (EDU)
- Working in Extreme Temperatures: Working in Cold Climates (EDU)
- Workplace Diversity (EDU)
- Workplace Violence (EDU)



# HUMAN RESOURCES

- Dealing with Issues of Alcohol and Substance Abuse
- Decision Making
- Disabilities in the Workplace
- Discipline and Termination
- Diversity, Equity and Inclusion: Skills for Employees
- Diversity, Equity and Inclusion: Skills for Managers
- Drug-Free Workplace
- Employee or Independent Contractor: The Risk of Misclassification of Employees
- Employment Practices Overview
- Engagement with Diversity (Employees and Managers)
- Essentials of I-9 Compliance
- Ethics in the Workplace
- Federal Acquisition Regulation Overview 3.10
- General HIPAA Awareness
- Harassment Prevention for Employees - California (SB1343)
- Harassment Prevention for Supervisors - California (SB1343)
- Interviewing and Hiring
- Interviewing the Right Way
- Intro to Data Literacy
- Motivational Ethics
- Office Safety
- OJT Mentor
- Performance Management
- Protecting Your Team Against Workplace Violence
- Reasonable Suspicion of Alcohol for Supervisors
- Reasonable Suspicion of Drugs for Supervisors
- Red Flag Rules (Identity Theft Protection)
- Risk Assessment Analysis
- Skills for Hiring (Managers and Recruiters)
- Smart Finances: Creating a Budget that Works for You
- Smart Health: HIPAA Privacy Standards for Everyone
- Smart Workplaces: Designing Safe Workspaces & Preventing Injury
- Smart Workplaces: Understanding the Family Medical Leave Act (FMLA)
- SPANISH - Anti-Harassment Training for Supervisors and Managers - California
- SPANISH Anti-Harassment Training for All Employees - California
- Targeted Violence Considerations
- The Influence of Unconscious Bias (Employees and Managers)
- The Influence of Unconscious Bias In Decision Making (Managers and Recruiters)
- The Risk of Misclassification of Employees & Essentials of I-9 Compliance
- Travel Security
- Unconscious Bias
- Understanding Employee Leave
- Violence in the Workplace
- Workplace Bullying
- Workplace De-Escalation
- Workplace Violence



# OCCUPATIONAL HEALTH & SAFETY

- Construction Zone and Flagger Safety (3186395)
- First Aid - Head, Neck, Back, and Spine Injuries
- First Aid - Heart Attacks and Cardiac Arrest
- First Aid - Initial Steps
- First Aid - Poisoning
- First Aid - Seizures
- First Aid - Shock
- First Aid - Snake Bites
- First Aid - Spider Bites
- First Aid - Sprains and Strains
- First Aid - Stroke
- First Aid - Unconsciousness
- Flammable and Combustible Liquids
- Forklift Safety
- Forklifts: Operation
- General Construction Safety
- General Electrical Hazard Awareness for Site Safety
- General First Aid (2 modules)
- General Office Ergonomics
- Hand & Power Tool Safety
- Hand Safety
- Hazard Communication
- Hazard Communication GHS
- Hazardous Material Identification and Spill Prevention
- Hazardous Material Labeling
- Hazardous Material Storage - Global
- Hazardous Waste Essentials
- Hazardous Waste: Treatment
- HAZMAT Transportation
- HAZWOPER: Operations
- Health Effects Caused by Mold
- Hearing Conservation
- Heat Stress Symptoms and Prevention
- Heavy Equipment Visibility
- HIV/AIDS Awareness
- Hot Work Safety
- Hydrogen Sulfide Awareness
- Incident Investigation
- Indoor Air Quality
- Industrial Ergonomics
- Injury Prevention in Office Environments
- Injury Prevention in Office Environments (3066438)
- Introduction to Powered Industrial Trucks
- Irritants, Corrosives and Sensitizers
- Laboratory Safety
- Ladder & Scaffolding Safety
- Ladder Safety
- Laser Safety
- Lead Awareness
- Legionella Prevention and Control
- Lock-Out / Tag-Out
- Lockout Tagout for Authorized Employees
- Low Voltage Electrical Safety
- Machine Guarding
- Maintenance Safety - Global
- Materials Handling, Storage, Use & Disposal
- Materials Handling, Storage, Use, & Disposal
- Microlearning Course: AED Overview
- Microlearning Course: Back Safety
- Microlearning Course: Bloodborne Pathogen Preventative Measures
- Microlearning Course: Bloodborne Pathogen Transmission Risks
- Microlearning Course: Body Protection
- Microlearning Course: Building a Safety Culture
- Microlearning Course: Calculating Ladder Height and Pitch
- Microlearning Course: Carbon Dioxide and Halon Type Fire Extinguishers
- Microlearning Course: Choosing the Right Fire Extinguisher
- Microlearning Course: Cold Stress Conditions
- Microlearning Course: Cold Stress Prevention
- Microlearning Course: Common Machine Hazards
- Microlearning Course: Common Safety Mistakes
- Microlearning Course: Communicating Arc Flash Hazards
- Microlearning Course: Compressed Gas Cylinder Best Practices
- Microlearning Course: Confined Space Atmospheric Hazard Prevention
- Microlearning Course: Confined Space Physical Hazards

- Microlearning Course: Conveyor Hazards
- Microlearning Course: Cost of an Accident
- Microlearning Course: Cribbing Construction
- Microlearning Course: Crystalline Silica Hazard Controls
- Microlearning Course: Defensive Driving Techniques
- Microlearning Course: Determining When and Where to Perform Hot Work
- Microlearning Course: Dry and Wet Chemical Fire Extinguishers
- Microlearning Course: Electric Shock Precautions and Risks
- Microlearning Course: Electric Shock Rescue & First Aid
- Microlearning Course: Energy Control Procedures
- Microlearning Course: Ergonomically-Designed Workstation
- Microlearning Course: Eye and Face Protection
- Microlearning Course: Fall Protection - Anchorage Points
- Microlearning Course: Fall Protection - Reducing Risk of Falling
- Microlearning Course: Fall Protection - Vertical & Horizontal Lifelines
- Microlearning Course: Fall Protection: How to Put On a Body Harness
- Microlearning Course: Fall Protection: How to Use a Lanyard
- Microlearning Course: Fatigue Avoidance
- Microlearning Course: Fire Classifications
- Microlearning Course: Fire Extinguisher Ratings
- Microlearning Course: Fire Preventive Measures
- Microlearning Course: Fire Protective Measures
- Microlearning Course: First Response for Emergency Situations
- Microlearning Course: Flammable and Combustible Liquids Hazards
- Microlearning Course: Forklift Handling Best Practices
- Microlearning Course: Forklift Loading
- Microlearning Course: Forklift Operation Best Practices
- Microlearning Course: Forklift Pre-inspections
- Microlearning Course: Forklift Stability
- Microlearning Course: Hand and Foot Protection
- Microlearning Course: Hand Tool Hazards and Guidelines
- Microlearning Course: Head Protection
- Microlearning Course: Hearing Protection
- Microlearning Course: How to Perform CPR
- Microlearning Course: How to Use a Fire Extinguisher (PASS)
- Microlearning Course: Hydraulic Line Inspection
- Microlearning Course: Identifying Arc Flash Hazards
- Microlearning Course: Inspecting of Rigging Components
- Microlearning Course: Ladder Use and Maintenance
- Microlearning Course: Line Breaking Dangers
- Microlearning Course: Mitigating Line Breaking Hazards
- Microlearning Course: Operator Visibility Around Heavy Equipment
- Microlearning Course: Overhead Crane Safe Load Handling
- Microlearning Course: Personal Protective Equipment for Welding
- Microlearning Course: Power Tool Hazards and Guidelines
- Microlearning Course: Powering a Forklift
- Microlearning Course: PPE Guidelines
- Microlearning Course: Proper Hand Washing Practices
- Microlearning Course: Proper Lifting Technique
- Microlearning Course: Respirator Cleaning, Inspection and Maintenance
- Microlearning Course: Safe Operation of Conveyors
- Microlearning Course: Safe Use of Cell Phones
- Microlearning Course: Safety Guidelines for Securing and Delivering Loads
- Microlearning Course: Safety Inspections for Overhead Cranes
- Microlearning Course: Scaffold Fall Protection
- Microlearning Course: Scaffold Hazard Prevention
- Microlearning Course: Scaffold Platforms
- Microlearning Course: Scaffold Site and Setup
- Microlearning Course: Slip, Trip, and Fall Prevention
- Microlearning Course: Slips, Trips, and Falls High Risk Areas
- Microlearning Course: The Importance of Hand Washing
- Microlearning Course: Tie-downs
- Microlearning Course: Transport Preparation
- Microlearning Course: Treating Cold Stress Conditions
- Microlearning Course: Types of Hazardous Energy
- Microlearning Course: Using Automatic AEDs
- Microlearning Course: Using Semi-automatic AEDs
- Microlearning Course: Water and AFFF Fire Extinguishers
- Microlearning Course: What Causes Heat Stress?
- Microlearning Course: What is Arc Flash?
- Microlearning Course: What is Crystalline Silica?
- Microlearning Course: What to Do in the Event of a Fire
- Nitrogen Safety Awareness
- Occupational Safety Training: Introduction to OSHA
- Oil Spill Responses in Facilities
- Pallet Jack Safety
- Personal Protective Equipment
- Process Safety Management - Global
- R & D Chemical Hygiene
- Radiation Safety
- Radiofrequency (RF) Radiation Hazard Prevention
- Respiratory Protection

- Risk Assessment Analysis
- Safe Operation of Utility Vehicles
- Safe Work Permits - Global
- Safety Management
- Safety Management: Incident Investigation
- Safety Management: OSHA Recordkeeping
- Safety Showers and Eye Washes
- Safety: Working with Chemicals
- Slips, Trips, and Falls Prevention
- Spotter Safety Essentials
- Stop When Unsure
- The Hazards of Oxygen and Oxygen Enrichment
- Trenching & Shoring
- Triethylaluminium Safety Awareness
- Walking and Working Surfaces
- Warning Signs and Labels
- Welding Safety
- Welding Safety - Global
- Working in Extreme Temperatures
- Working Over or Near Water
- Worksite Safety 01: OSHA Safety Introduction
- Worksite Safety 02: OSHA Electrical Safety
- Worksite Safety 03: OSHA Fall Protection
- Worksite Safety 04: OSHA Struck-By & Caught-Between Accidents
- Worksite Safety 05: OSHA Personal Protective Equipment
- Worksite Safety 06: OSHA Scaffolds
- Worksite Safety 07: OSHA Cranes & Other Hoists
- Worksite Safety 08: OSHA Power Tools and Excavations
- Worksite Safety 09: OSHA Materials Storage
- Worksite Safety 10: OSHA Demolition
- Worksite Safety 11: OSHA Hazards in Communication



# PROFESSIONAL DEVELOPMENT

- Basics of Leadership: 01-Leadership Challenges
- Basics of Leadership: 02-Changes in Corporate Culture
- Basics of Leadership: 03-Keeping Employees Energized
- Basics of Leadership: 04-Knowledge Management
- Basics of Leadership: 05-Elements of Change in Business
- Basics of Leadership: 06-Leadership Dynamics
- Change Management
- Conflict Management
- Co-worker Coaching
- Developing Your Leadership Style
- Leadership Development: Agile Leadership and Change Management
- Leadership Development: Building Resilience and Effective Conflict Management
- Leadership Development: Communication and Emotional Intelligence
- Leadership Development: Strategic Thinking and Problem Solving
- Leadership Development: Team Building and Collaboration
- Managing Yourself
- Myths about Merit, Fit, and Leadership
- Online Marketing 101
- Seven Basic Quality Tools
- Smart Leadership: Leaders, Model the Way
- Smart Leadership: Part 1 - What Leaders Do
- Smart Leadership: Part 2 - Model the Way
- Smart Leadership: Part 3 - Inspire a Shared Vision
- Smart Leadership: Part 4 - Challenge the Process
- Smart Leadership: Part 5 - Enable Others to Act
- Smart Leadership: Part 6 - Encourage the Heart
- Smart Management: Coaching for Better Performance
- Smart Management: How to Handle Workplace Challenges
- Smart Management: Key Skills for Managing & Coaching Your Team
- Smart Management: Successfully Transitioning from Team Member to Manager
- Smart Quality: Building Quality Awareness
- Smart Quality: Process Improvement
- Smart Quality: Systematic Problem Solving
- Strategies for Success in a Hybrid Workplace
- Stronger Together: Delegation and Task Management
- Successful Termination
- Successfully Managing Remote and On-Site Teams
- The Top 5 Marketing Mistakes



# PROJECT MANAGEMENT

- Advanced Project Management: Advanced Project Risk Management
- Advanced Project Management: Advanced Project Scheduling
- Advanced Project Management: Converting Strategy Into Action
- Advanced Project Management: Executing Complex Programs
- Advanced Project Management: Integrated Project Delivery
- Advanced Project Management: Managing Project Teams
- Advanced Project Management: Project Management in a Dynamic Environment
- Advanced Project Management: Project Performance Management
- Advanced Project Management: Sustainability in Project Management
- Advanced Project Management: The Power of Project Leadership
- Advanced Project Management: Understanding the Project, Program, and Portfolio Architecture
- Agile Project Management: 01 - Agile Series Overview
- Agile Project Management: 02 - Traditional vs. Agile Project Management
- Agile Project Management: 03 - Agile Manifesto Principles 1 - 6
- Agile Project Management: 04 - Agile Manifesto Principles 7-12
- Agile Project Management: 05 - Value Driven Project Management
- Agile Project Management: 06 - Setting Vision and Prioritization in Agile Projects
- Agile Project Management: 07 - Scrum and Extreme Programming (XP) Methodologies
- Agile Project Management: 08 - Other Less-Common Agile Methodologies
- Agile Project Management: 09 - Planning Agile Projects
- Agile Project Management: 10 - Estimating Agile Projects
- Agile Project Management: 11 - Implementing Agile Projects
- Agile Project Management: 12 - Team Formation and Creating an Agile Environment
- Agile Project Management: 13 - Communication in Agile Projects
- Agile Project Management: 14 - Increasing Agile Stakeholder Engagement
- Agile Project Management: 15 - Soft Skills and Servant Leadership in Agile Projects
- Agile Project Management: 16 - Testing and Risk Management in Agile Projects
- Agile Project Management: 17 - Problem Detection, Metrics, and Resolution in Agile Projects
- Agile Project Management: 18 - Quality and Earned Value Management in Agile Projects
- Agile Project Management: 19 - Continuous Improvement for Management and Project Agility
- Agile Project Management: 20 - PMI Code of Conduct in Agile Management
- PMBOK Guide (7th Edition) - Agile, an Adaptive Project Management Approach
- PMBOK Guide (7th Edition) - Lean and Agile Concepts for Project Management
- PMBOK Guide (7th Edition) - Long and Near Term Planning - From Vision to Roadmaps to Daily Planning
- PMBOK Guide (7th Edition) - Managing Distributed and Remote Teams
- PMBOK Guide (7th Edition) - Predictive Project Management
- PMBOK Guide (7th Edition) - Project Leadership and Emotional Intelligence
- PMBOK Guide (7th Edition) - Project Management and the Common Approaches Used
- PMBOK Guide (7th Edition) - Roles and Responsibilities in Project Management
- PMBOK Guide (7th Edition) - Selecting a Project and an Approach in Project Management
- PMBOK Guide (7th Edition) - The Twelve Principles of Project Management
- The Ultimate Project Manager, Chapter 01: Today's Project Manager
- The Ultimate Project Manager, Chapter 02: Marketing And Proposals
- The Ultimate Project Manager, Chapter 03: The Contract Agreement
- The Ultimate Project Manager, Chapter 04: The Project Management Plan
- The Ultimate Project Manager, Chapter 05: The Project Schedule
- The Ultimate Project Manager, Chapter 06: The Project Budget
- The Ultimate Project Manager, Chapter 07: Leading The Project Team
- The Ultimate Project Manager, Chapter 08: Managing Client Relationships
- The Ultimate Project Manager, Chapter 09: Developing Effective Communications
- The Ultimate Project Manager, Chapter 10: The Project Startup

- The Ultimate Project Manager, Chapter 11: Managing Your Time
- The Ultimate Project Manager, Chapter 12: Managing Project Studies And Reports
- The Ultimate Project Manager, Chapter 13: Managing Design And Construction Phases
- The Ultimate Project Manager, Chapter 14: Managing Project Quality
- The Ultimate Project Manager, Chapter 15: Managing Project Risks
- The Ultimate Project Manager, Chapter 16: Project Financial Management
- The Ultimate Project Manager, Chapter 17: Project Management And Design Technology
- The Ultimate Project Manager, Chapter 18: Monitoring And Controlling The Project
- The Ultimate Project Manager, Chapter 19: Project Closeout
- The Ultimate Project Manager, Chapter 20: Alternative Project Delivery Methods
- The Ultimate Project Manager, Chapter 21: A/E Project Management Benchmark Data
- The Ultimate Project Manager, Series Summary: The Short and Sweet Version

# PREMIUM CONTENT

The following pages feature additional courses that are available to PRISM members at an exclusive, discounted rate. For more information about these courses, or to add them to your course catalog, please contact Vector Solutions at (800) 840-8048.



# EMERGENCY MEDICAL SERVICES

- Abdominal Trauma
- Accidents & Emergencies for Emergency Vehicle Operators
- Acute Coronary Syndromes
- Acute Respiratory Distress Syndrome
- Adjusting to Changing Conditions for Emergency Vehicle Operators
- Advanced Airways: Intubation and Beyond
- Advanced Allergic Reaction Management
- Advanced Cervical Spinal Injuries: Special Considerations for Athletics
- Altitude Emergencies
- Amputation Injuries
- Aquatic Emergencies
- Assessing the Patient with Major Trauma
- Assessment and Treatment of Foot Injuries
- Assessment and Treatment of Sexual Assault Patients
- Assessment and Treatment of Submersion Injuries
- Assessment, Treatment and Transport of Morbidly Obese Patients
- Asthma Advanced
- Back Injury Prevention
- Bariatric Patients
- Basic Airway Skills and Adjuncts
- Basic Allergic Reaction Management
- Basics of Arrhythmias: Tachyarrhythmias and Fibrillation
- Basics of Cardiac Arrhythmias and Premature Complex Rhythms
- Bleeding and Shock
- Bloodborne Pathogens Safety
- Burn Management
- Capnography
- Carbon Monoxide Poisoning
- Cardiac Emergencies
- Cardiovascular Anatomy & Physiology
- Central Nervous System (CNS) Injuries
- Child Abuse: An EMS Professionals Role & Responsibilities
- Clinical Decision-Making
- Communication and Documentation
- Complementary and Alternative Medicine
- Confined Space Awareness
- Controlled Substance Compliance
- CPR Academic
- Crime Scene Awareness
- Dangers of Speeding for Emergency Vehicle Operators
- Death and Dying
- Defensive Driving Strategies for Emergency Vehicle Operators
- Detailed Physical Exam
- Diet & Nutrition
- Distracted Driving for Emergency Vehicle Operators
- Driver Safety Orientation for Emergency Vehicle Operators
- Driving Safety
- Emergency Responder Rehabilitation
- Emergency Response to Terrorism (4 modules)
- Emergency Vehicle Characteristics
- Emergency Vehicle Operations
- Endocrine System Emergencies
- Epilepsy and Other Seizure Disorders
- Ethics for EMS Providers
- Femur Fractures
- Functional Approach to Physical Fitness
- Functional Communication for EMS Providers
- Fundamentals of 12 Lead ECG Operation and Interpretation
- Geriatric Assessment Challenges
- Geriatric Behavioral Emergencies
- Geriatric Emergencies
- Grey Area Calls
- Gunshot Wounds and Bomb Blast Injuries
- Hazard Communication
- HazMat Medical Emergencies
- Health and Wellness
- Health and Wellness in Public Safety
- Heat Illness and Emergencies
- Hematology
- Hip and Pelvic Injuries
- HIPAA Awareness
- HIV/AIDS Awareness
- HIV/AIDS Awareness (Florida)
- Human Trafficking Basics for First Responders
- Hypothermia Assessment and Treatment
- Immunology and Immunological Emergencies
- Impaired Driving for Emergency Vehicle Operators
- Incident Command System (ICS): with Applications for EMS

- Infectious Disease Control
- Injuries and Infections of the Eye
- Interactions with Individuals with Disabilities
- Intersection Safety for Emergency Vehicle Operators
- Intraosseous Infusion
- Introduction to Hazardous Materials
- Jurisprudence (Texas)
- Ketamine in the Prehospital Setting
- Kinematics of Trauma
- Legal Considerations for Emergency Vehicle Operators
- Managing Cardiac Arrest: During and After Resuscitation
- Managing Chronic Care Patients
- Managing Multiple Casualty Incidents
- Managing Obstetrical Emergencies in a Prehospital Setting
- Maternal Considerations and Emergencies
- Mechanics of Breathing
- Medical Extrication and Rescue
- Medical, Ethical, and Legal Issues
- Medication Errors
- Mental Health for Emergency Responders
- Methamphetamine
- Musculoskeletal Injuries
- Myths and Realities of Drug-Seeking Behavior
- Narcotics Overdose
- Neonatology
- Non-Traumatic Abdominal Injuries
- Non-Traumatic Chest Pain
- Obstetrical Emergencies
- Operating an AED
- Opioid Overdose & Naloxone Administration
- Pain Management
- Pain Transmission, Perception, and Assessment
- Patient Abuse and Assault
- Patient Assessment
- Patient Care Report Essentials
- Patient Lifting, Moving and Transportation
- Patient Restraint for EMS Providers
- Patients with Special Challenges
- Pediatric Airway Management
- Pediatric Assessment
- Pediatric Cardiac Arrest
- Pediatric Cardiac Emergencies
- Pediatric Emergencies (2 modules)
- Pediatric Ingestions
- Pediatric Respiratory Emergencies: Upper and Lower Airway for the First Responder
- Pediatric Seizures
- Pediatric Shock
- Pediatric Trauma
- Pharmacology Special Considerations
- Poisoning and Overdose
- Prehospital Considerations for Burn Treatment
- Prehospital Considerations for Diversity, Equity and Inclusion in EMS
- Prehospital Pharmacology and Drug Administration
- Protecting Yourself from Influenza
- Rapid Secondary Assessment
- Respiratory Emergencies Basic
- Respiratory System Anatomy and Physiology Review
- Response for COVID-19 (PPE, Decon, and Transport)
- Safe Backing for Emergency Vehicle Operators
- Seat Belt & Airbag Safety for Emergency Vehicle Operators
- Securing Materials for Transportation for Emergency Vehicle Operators
- Shock and Shock Management
- Special Challenges in Patient Assessment
- Special Needs Patients
- Spinal Cord Injuries
- Supplemental Oxygen
- The Human Body Part 1 - Critical Systems
- The Human Body Part 2 - Other Systems
- Thoracic Emergencies
- Toxicology and Substance Abuse
- Tracheostomies
- Trauma Assessment for Head and Neck Injuries
- Traumatic Brain Injuries
- Understanding Autism Spectrum Disorder for First Responders
- Understanding Discrimination and Harassment in Fire and EMS
- Understanding the Basics of ECGs
- Vehicle Inspection and Maintenance for Emergency Vehicle Operators
- Vehicle Safety and Security for Emergency Vehicle Operators
- Weapons of Mass Destruction
- Workplace Stress

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## FIRE

- Accidents & Emergencies for Emergency Vehicle Operators
- Adjusting to Changing Conditions for Emergency Vehicle Operators
- Customer Service for Fire Department Personnel
- Dangers of Speeding for Emergency Vehicle Operators
- Defensive Driving Strategies for Emergency Vehicle Operators
- Distracted Driving for Emergency Vehicle Operators
- Driver Safety Orientation for Emergency Vehicle Operators
- Effective Fire Inspections at Places of Assembly
- Electric and Alternative Fuel Vehicles for First Responders
- Emergency Response to Terrorism (4 modules)
- Emergency Vehicle Characteristics
- Emergency Vehicle Operations
- Ethics
- Fire & EMS Grant Writing
- Fire Alarm Systems
- Fire Industry Driver Intersection Safety
- Fire Industry Driver Operator
- Fire Industry Introduction to Wildland Fire Behavior
- Fire Service Health and Safety
- Fire Service Health and Safety Part II
- First Responder Hybrid Vehicle Incidents
- Health and Wellness in Public Safety
- High-Rise Safety Inspection
- How to Read a Building
- Human Trafficking Basics for First Responders
- Impaired Driving for Emergency Vehicle Operators
- Industrial Hazmat - Understanding Chemical Hazards in Manufacturing
- Interactions with Individuals with Disabilities
- Intersection Safety for Emergency Vehicle Operators
- Leadership and Ethics
- Legal Considerations for Emergency Vehicle Operators
- Maximizing Your Volunteer Firefighter Recruitment Efforts with an Effective Open House
- NFPA 1 & 101 for Florida Firesafety Officers (4 modules)
- NFPA 1001 Fire Behavior
- NFPA 1001 Fire Control
- NFPA 1001 Fire Hose
- NFPA 1001 Fire Streams
- NFPA 1001 Firefighter Personal Protective Equipment
- NFPA 1001 Firefighting Foams
- NFPA 1001 Forcible Entry into a Structure
- NFPA 1001 Ground Ladders
- NFPA 1001 Loss Control
- NFPA 1001 Portable Extinguishers
- NFPA 1001 Protection of Evidence of Fire Origin & Cause
- NFPA 1001 Rescue and Extrication
- NFPA 1001 Self Contained Breathing Apparatus (SCBA)
- NFPA 1001 Vehicle Extrication
- NFPA 1001 Ventilation
- NFPA 1001 Water Supply
- NFPA 1010 Building Construction
- NFPA 1010 Fire Department Communications
- NFPA 1010 Fire Detection, Alarm, and Suppression Systems
- NFPA 1010 Fire Prevention and Public Education
- NFPA 1010 Firefighter Orientation and Safety
- NFPA 1021 Action Plan Implementation
- NFPA 1021 Assuming the Role of Company Officer
- NFPA 1021 Budgeting
- NFPA 1021 Community Awareness
- NFPA 1021 Company-Level Training
- NFPA 1021 Elements of Supervision and Management
- NFPA 1021 Fire and Life Safety Inspections
- NFPA 1021 Fire Department Structure
- NFPA 1021 Fire Investigation
- NFPA 1021 Firefighter Safety and Health
- NFPA 1021 Government Structure
- NFPA 1021 Incident Response Safety
- NFPA 1021 Incident Scene Communications
- NFPA 1021 Incident Scene Management
- NFPA 1021 Information Management
- NFPA 1021 Labor Relations
- NFPA 1021 Leadership as a Group Influence
- NFPA 1021 Legal Responsibilities and Liabilities
- NFPA 1021 Pre-Incident Planning
- NFPA 1021 Professional Ethics
- NFPA 1021 Public Education Programs
- NFPA 1041: Fire Service Instructor I
- NFPA 1041: Fire Service Instructor II
- NFPA 1041: Fire Service Instructor III

- NFPA 1403 Live Fire Training Evolutions
- NFPA 1410 Evolution 01
- NFPA 1410 Evolution 02
- NFPA 1410 Evolution 03
- NFPA 1410 Evolution 04
- NFPA 1410 Evolution 05
- NFPA 1410 Evolution 06
- NFPA 1410 Evolution 07
- NFPA 1410 Evolution 08
- NFPA 1410 Evolution 09
- NFPA 1410 Evolution 10
- NFPA 1410 Evolution 11
- NFPA 1410 Evolution 12
- NFPA 1410 Evolution 13
- NFPA 1410 Evolution 14
- NFPA 1500 Bloodborne Pathogens Safety
- NFPA 1500 Combustible & Flammable Liquids
- NFPA 1500 Compressed Gas Safety
- NFPA 1500 Confined Space Entry
- NFPA 1500 CPR Academic
- NFPA 1500 Driving Safety
- NFPA 1500 Hazard Communication
- NFPA 1500 Hazardous Material Identification and Spill Prevention
- NFPA 1500 Laboratory Safety
- NFPA 1500 Materials Handling, Storage, Use & Disposal
- NFPA 1500 Personal Protective Equipment
- NFPA 1500 Respiratory Protection
- NFPA 1500 Welding Safety
- NFPA 1500: Post-Traumatic Stress Disorder (PTSD) in the Fire Industry
- NFPA 1584 Firefighter Rehabilitation (2 modules)
- NFPA 1851 - Cancer Related Risks of Firefighting
- NFPA 3000: Standard for Preparedness and Response to Active Shooter and/or Hostile Events
- NFPA 470: Advanced HAZWOPER Awareness (4 modules)
- NFPA 470: HAZMAT Operations Level Refresher (4 modules)
- NFPA 470: HAZMAT Transportation
- Rope, Rope Rescue, Knots
- RT-130: Annual Wildland Fire Safety Refresher (4 modules)
- S-190 Introduction to Wildland Fire Behavior (4 modules)
- Safe Backing for Emergency Vehicle Operators
- School Fire and Life Safety Inspection
- Seat Belt & Airbag Safety for Emergency Vehicle Operators
- Securing Materials for Transportation for Emergency Vehicle Operators
- Understanding Autism Spectrum Disorder for First Responders
- Understanding Discrimination and Harassment in Fire and EMS
- Vehicle Inspection and Maintenance for Emergency Vehicle Operators
- Vehicle Safety and Security for Emergency Vehicle Operators

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# LAW ENFORCEMENT TRAINING

- Accidents & Emergencies
- Accidents & Emergencies for Emergency Vehicle Operators
- Active Shooter Preparation and Response
- Adjusting to Changing Conditions for Emergency Vehicle Operators
- Adjusting to Changing Driving Conditions
- Approach: Buildings
- Approach: People
- Approach: Vehicle
- Arrest and Control Techniques
- Arrest and Control Techniques (275303)
- Arrest Procedures
- Bloodborne Pathogens Safety
- Body Cameras
- Body Language: Analysis of Deceptive Behavior
- Body Language: Analysis of Pre-Attack Indicators
- Body Language: Reading People 101
- Body Language: Reading People 201
- Booking and Intake
- Characteristics of Law Enforcement Vehicles
- Civil Rights
- Communicable Disease Prevention for Law Enforcement
- Community Corrections
- Constitutional Law
- Contact and Cover
- Core Competencies of Leadership
- Correcting Common Errors in Report Writing
- CPR Academic
- Crime and Incident Scene Investigations (2 modules)
- Crimes Against Children Part 1
- Crimes Against Children Part 2
- Crisis Response for Corrections (3146590)
- Critical Incident Response
- Critical Incident Stress Management
- Critical Infrastructure Protection (3 modules)
- Cultural Competency in Law Enforcement
- Dangers of Speeding
- Dangers of Speeding for Emergency Vehicle Operators
- Defensive Driving Strategies
- Defensive Driving Strategies for Emergency Vehicle Operators
- Developing and Improving Observational Skills (2 modules)
- Discrimination in Law Enforcement
- Distracted Driving
- Distracted Driving for Emergency Vehicle Operators
- Diversity Awareness and Sexual Harassment
- Domestic and Homegrown Violent Extremism Awareness
- Domestic Violence
- Driver Safety Orientation
- Driver Safety Orientation for Emergency Vehicle Operators
- Drug Interdiction
- Drug Investigation
- Duty to Intervene
- Effective Behavioral Management and Communication for Corrections Officers (3089720)
- Emergency Vehicle Characteristics
- Emergency Vehicle Operations
- Emergency Vehicle Pursuit Operations
- Emotional Survival in Law Enforcement
- Ethical Decision Making for Law Enforcement
- Evaluate and Use Non-Verbal Messages (2 modules)
- Event Security (3 modules)
- Evidence-Based Policing
- Excessive Force
- Facilities
- First Amendment Auditors and Sovereign Citizens
- Gang Dynamics
- Gang Identification
- General Report Writing
- Guardians and Warriors: Seeking Balance
- Guardians on the Grounds: Police-Fire Relations and Securing
- Health and Wellness in Public Safety
- Homeland Security Awareness (6 modules)
- Human Trafficking Basics for First Responders
- Identifying and Understanding a Mental Health Crisis
- Impaired Driving
- Impaired Driving for Emergency Vehicle Operators
- Implicit Bias: Facts & Myths
- Infant Abduction (2 modules)

- Initial Incident Command for In Progress Events
- Inmate and Cell Searches (3124392)
- Inmate Supervision
- Inmate Transport and Escort (3163236)
- Interaction Principles for De-Escalation Success
- Interactions with Individuals with Disabilities
- Intersection Safety
- Intersection Safety for Emergency Vehicle Operators
- Introduction to Emergency Management (2 modules)
- Justice-Based Policing
- Juvenile Corrections
- Juvenile Inmates
- Kinesics Interviewing: Reading the Suspect & Detecting Deception
- Law Enforcement Instructor Best Practices & Values
- Law Enforcement Medical Emergency Aid
- Law Enforcement Personnel Standards
- Leadership: Personal Agenda or Mission Success
- Legal Considerations for Emergency Vehicle Operators
- Legal Considerations for Police Drivers
- Legal Standards in Corrections - Inmate Rights and Officer Responsibility (3146616)
- Legally Defensible Training Tactics (2 modules)
- Managing Confrontation with Communication
- Medical Emergency Overview for Law Enforcement
- Medical Emergency Response Protocol in the Correctional Setting (3146595)
- Missing Persons - Initiating an AMBER or Silver Alert
- Motivation and Bureaucratic Roadblocks
- Navigating Ethical Challenges in Corrections (3155389)
- Navigating Inmate Power Structures and Group Behavior in Corrections (3156265)
- Officer Rescue
- Officer Training Techniques
- Open Carry Interactions
- Physical Fitness for Security Officers (2 modules)
- Physiological Response to Stress
- Police Officer Liability
- Police Vehicle Technology
- Policies and Procedures in Law Enforcement
- Professional Communication (2 modules)
- Radio Communication (2 modules)
- Rapidly Evolving Challenges, Perspectives and Responsibilities of Law Enforcement
- Report Writing to Win Cases
- Response to Mental Health Crisis Calls
- Restraint Devices and Legal Issues
- Risk Mitigation on Traffic Stops
- Roadway Dangers
- Safe Backing
- Safe Backing for Emergency Vehicle Operators
- Search and Seizure
- Search and Seizure (2 modules)
- Seat Belt & Airbag Safety for Emergency Vehicle Operators
- Securing Materials for Transportation for Emergency Vehicle Operators
- Servant Leadership
- Sex Crimes Against Children
- Sexual Assault Investigations
- Sexual Harassment
- Shoot/Don't Shoot: The Jesse Kidder Incident
- Suicide by Cop
- Supervisors: Counseling and Sexual Harassment
- TCOLE Advisory Board Training
- The Art of Effective Communication
- The Basics of Fixed Security Posts
- The Essential Component of De-Escalation and Conflict Resolution
- The Fatal Four
- The Fundamentals of Stress 101
- The Fundamentals of Stress 201
- The Graham Standard
- Threat Assessment and Complacency in Corrections (3157989)
- Traffic Stops and Racial Profiling
- Truths of Human Interaction
- Understanding Autism Spectrum Disorder for First Responders
- Understanding Fatigue for Law Enforcement
- Understanding Gang Dynamics and Culture
- Understanding Hate Crimes
- Use of Force
- Vehicle Close Quarter Battle (VCQB)
- Vehicle Inspection & Maintenance
- Vehicle Inspection and Maintenance for Emergency Vehicle Operators
- Vehicle Safety and Security
- Vehicle Safety and Security for Emergency Vehicle Operators
- Weapons of Mass Destruction Overview (2 modules)
- Women in Leadership
- Workplace Violence in Law Enforcement

## Professional Sercuity

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- BSOTS: Civil Law and Civil Liability
- BSOTS: Communications
- BSOTS: Criminal Law and Criminal Liability
- BSOTS: Emergency Situations
- BSOTS: Ethics, Deportment, and Professional Conduct
- BSOTS: Fire Protection and Life Safety
- BSOTS: Human and Public Relations
- BSOTS: Investigations
- BSOTS: Physical Security and Crime Prevention
- Alcohol Abuse on Campus
- Campus and Community Relations
- Campus Awareness and Crime Prevention
- Campus Security Report Writing
- Crime and Incident Scene Protection
- Critical Incident Response in the School Environment
- Fire and Emergency Response Planning
- Legal Responsibilities
- Physical Security in the School Environment
- Residence Hall Security
- Special Events
- Emergency Procedures in the Casino Industry
- Role of the Security Officer in the Casino Industry
- Security Officer Procedures in the Casino Industry
- Safe Driving Strategies
- Basic Security Tool Kit
- Basics of Risk Management
- Bomb Threat Response
- Building Searches
- Command Presence
- Communicating With Angry People
- Communication Mistakes to Avoid
- Customer Service as a Security Function
- Dealing with Mentally Ill Persons
- Defining a Professional
- Defusing Conflict and Crisis
- Detection Procedures
- Edged Weapon Defense
- Effective Interviewing
- Emergency Department Security
- Emergency Preparedness and Crisis Management
- Emergency Response in the Retail Setting
- Enforcement Techniques
- Engaging the Customer
- Ethical Decision Making
- Evacuations
- Fire Apparatus and Response in a Healthcare Facility
- First Aid Essentials
- First Response to Felony Crimes
- Focus on Vehicles
- Fusion Centers
- Gang Trends
- Handcuffing Techniques
- Handling Emergency Situations
- Hate Crimes
- Inspections
- Intelligence Gathering
- Interviewing at the Scene
- Juveniles and Gangs
- Lobby or Reception Area Security
- Maintaining a Safe Work Environment
- Non-aggressive Defense
- OC Sprays
- Parking Lot Security
- Preparing for the CPP Examination
- Preparing Performance Evaluations
- Principles for the Use of Force
- Professional Standards
- Proxemics and Personal Space
- Public Relations
- Reducing Business Risk
- Reducing Liability and Officer Risk Through Customer Service
- Search and Escort
- Security and Police Relations
- Security Officer Safety
- Shoplifters
- Supervisor Communication
- Tactical Communications
- Tactical Responses to Practical Situations
- Tactical Thinking
- Telephone Techniques
- Terrorism: The Security Challenge
- Testifying as a Security Officer

- Threat of Terrorism in the U.S.
- Vehicle Search: Finding Weapons and Devices
- Access Control
- Establishing Positive Work Relationships
- Leadership Principles
- Lost Children
- Workplace Violence Prevention
- Supervisors: Behavior and Motivation
- Supervisors: Employee Performance Evaluations
- Supervisors: Time Management
- Supervisors: Substance Abuse
- BSOTS: Asset Protection and Security
- BSOTS: Report Writing Best Practices for Security Professionals
- BSOTS: Security Officer Patrols and Fixed Posts

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## WATER & WASTEWATER

- Aquifer Remediation
- Backflow Prevention - Methods
- Backflow Prevention - Overview
- Basics of Water Resources: Groundwater Hydrology
- Biofilters: A Natural Approach to Storm Water Pollutant Removal
- Coagulation, Flocculation and Sedimentation
- Corrosion Control Basics
- Disinfection Basics
- Distribution Service to Customers
- Distribution System Basics, Materials, and Appurtenance
- Drinking Water Quality - Monitoring & Security
- Drinking Water Quality - Water Treatment Technology
- Effective Groundwater Supply Management
- Excavation
- Filtration Basics
- Fire Water Systems - Storage, Pumping & Distribution
- Fuel and Combustion Systems Safety - Combustion Basics
- Fundamentals of Groundwater Hydrology
- Green Design: Introduction to Sustainable Water Systems (Based on LEED v4)
- Groundwater Treatment
- Hazardous Waste Treatment
- Hydraulics
- Introduction to Pumps and Motors
- Lead Contamination of Public Water Systems
- Mathematics Applied
- Mathematics Basics
- Pipes and Valves: Basic Pipefitting Skills
- Pipes and Valves: Installing Flanges, Copper, and Plastic Pipe
- Pipes and Valves: Valve Maintenance
- Pipes and Valves: Valve Types and Operation
- Principles of Debt Collections
- Protecting Water Systems Through Backflow Prevention
- Pumping Stations - Pumps, Motors and Electrical Systems
- Quality of Water (CA AB-54)
- Rehabilitation of Water Distribution Systems: Current Technologies
- Rehabilitation of Water Distribution Systems: Designing Renewal Projects
- Rehabilitation of Water Distribution Systems: Selecting Rehab Methods
- Safety: Electrical Part 1 - Fundamentals, Materials & Equipment Grounding
- Safety: Electrical Part 2 - Hazardous Location, Clearances & Safety Practice
- Storm Water Management: Storm Water Pollution Prevention Plan (SWPPP)
- Stormwater Pollution Prevention
- Sustainable Solutions: Water Shortages
- The WELL Building Standard
- Trenching & Shoring
- Trenchless Methods: An Introduction
- Wastewater Treatment
- Water Main Installation
- Water Meters
- Water Well Design

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