PRISM
Partner Program

Online Course Catalog

**PRISM
PARTNER
PROGRAM**

ONLINE COURSE CATALOG: TABLE OF CONTENTS

Welcome to Vector Solutions' course catalog. On pages 3-14, you will find courses available to PRISM members through Vector Solutions, including LearnSmart & SmartTeam courses for professional development. Pages 17-27 feature additional courses that can be purchased by PRISM members at a discounted rate. Please contact us at (800) 840-8048 with questions.

- Driver Assessment
- PRISM: Administering Naloxone
- PRISM: Conducting Office Inspections
- PRISM: Employee Home Office Ergonomics
- PRISM: Home Visitation Safety Basics
- PRISM: Home Visitation Safety Basics
- PRISM: Indoor and Outdoor Heat Illness Prevention
- PRISM: Just Because You Can, Doesn't Mean You Should - How Much Does It Weigh? (Part 2 of 3)
- PRISM: Just Because You Can, Doesn't Mean You Should - Simple Rules For Lifting (Part 3 of 3)
- PRISM: Just Because You Can, Doesn't Mean You Should - Stretching (Part 1 of 3)
- PRISM: Preventing Slip, Trip and Fall Accidents
- PRISM: Road Inspection for Engineers Part 1
- PRISM: Road Inspection for Engineers Part 2
- PRISM: Situational Awareness
- PRISM: Suspicious Mail Handling
- PRISM: Understanding and Responding to First Amendment Audits for Public-facing Employees
- PRISM: Valley Fever Awareness
- PRISM: Voluntary Respirator Use Training: Filtering Facepiece Respirators (a.k.a. N95)
- PRISM: Wildfire Smoke Awareness

- 3-way Communication
- AI Business Essentials Part 1: ChatGPT
- AI Business Essentials Part 2: Microsoft Copilot
- AI Fluency - Intro to Prompts
- Brain Bites - Email Management
- Brain Bites - Empathy: The Key to Active Listening
- Brain Bites - Excel Dynamic Array Functions
- Brain Bites - Let Them Know You're Listening
- Brain Bites - Microsoft Loop
- Brain Bites - Prioritizing Tasks
- Brain Bites - Sharing a Workspace
- Brain Bites - Time Management
- Brain Bites - Using Windows 10
- Brain Bites - Windows 11 Essentials
- Brain Bites - Writing Effective Emails
- Brain Bites: Microsoft Teams Meetings
- Clear Communication
- Communication for Inclusion (Employees and Managers)
- Communication Skills for Supervisors
- Customer Service
- Diet & Nutrition
- Digital Transformation: Benefits of a Digital Corporate Culture
- Digital Transformation: Five Challenges Organizations Face by Not Embracing Technology
- Digital Transformation: Five Ways a Digital Transformation will Alter Day-to-Day Operations
- Digital Transformation: Four Areas to Consider When Evaluating a Digital Transformation
- Digital Transformation: Four Steps to Implementing a Digital Transition
- Digital Transformation: Things to Consider Before Making Changes
- Digital Transformation: What are Cryptocurrency and Blockchain?
- Digital Transformation: What is Big Data?
- Digital Transformation: What is Digital Transformation?
- Digital Transformation: What is the Internet of Things?
- Effective Presentation Skills
- Email Basics
- Excel for Project Management
- Get it Done: Managing Email
- Health & Wellness
- HIV/Aids Awareness
- Increase Your Listening & Communication Power
- Interpersonal Communication: Understanding Other People

- Intro to Microsoft 365
- Introduction to Windows 8
- Managing Stress at Work
- Mastering Excel 2019 - Advanced
- Mastering Excel 2019 - Basics
- Mastering Excel 2019 - Intermediate
- Mastering Excel 365 - Advanced
- Mastering Excel 365 - Basics
- Mastering Excel 365 - Beginner
- Mastering Excel 365 - Intermediate
- Mastering Microsoft 365
- Mastering Microsoft Teams
- Mastering Office 365
- Mastering Outlook 365 - Beginner
- Mastering Outlook 365 - Expert
- Mastering PowerPoint 365 - Basics
- Mastering PowerPoint 365 - Beginner
- Mastering PowerPoint 365 - Intermediate
- Mastering Word 2019 - Basics
- Mastering Word 2019 - Intermediate
- Mastering Word 365 - Basics
- Mastering Word 365 - Beginner
- Mastering Word 365 - Expert
- Meetings That Get Results
- Microsoft 365 Email Essentials
- Microsoft 365 for New Employees
- Microsoft 365 To Do, Calendar, and People Essentials
- Microsoft Power Automate - Advanced
- Microsoft Sway Essentials
- Microsoft Teams - Managing Teams
- Microsoft Teams Essentials
- Microsoft Teams Fundamentals
- Microsoft Teams in 30 Minutes
- Microsoft Teams Shifts
- OneDrive Essentials (2016)
- OneDrive Essentials (2021)
- OneDrive in 30 Minutes
- Outlook 365 Essentials
- Persuasion: The Art of Communication
- Power BI - Using Visuals
- Power BI Essentials
- Power Up PowerPoint (Presentation Skills)
- Pricing as a Professional

- Project Management Essentials
- Proofreading
- Saving Time in Outlook
- SharePoint for Site Owners
- SharePoint Online Basics
- Smart Business Writing: 4 Stages to Writing Your Best
- Smart Business Writing: Tackling the Technical Proposal
- Smart Business Writing: Writing Effective Emails
- Smart Customer Service 1: Courtesies, Attitude, and Ethics
- Smart Customer Service 2: Listening for Understanding
- Smart Customer Service 3: Effective Verbal and Nonverbal Communication
- Smart Customer Service 4: 3 Steps to Successful Customer Interaction
- Smart Customer Service 5: Handling Customer Complaints
- Smart Mental Health: Core Values and Finding a Purpose in Life
- Smart Mental Health: Managing Anger and Emotions
- Smart Mental Health: Reducing Stress and Anxiety
- Smart Time Management: 7 Steps to Regaining Control of Your Day
- Smart Time Management: The 80/20 Rule for Making Every Minute Count
- Smart Workplaces: Code of Conduct - Ethics Education & Social Media Guidelines
- Smart Workplaces: Preparing for a Pandemic Flu Outbreak
- Smart Workplaces: Responsible Social Media for Team Members
- Storytelling in Business
- Stress Management and Prevention
- The Science of Personal Productivity
- Time Management Basics
- What is Artificial Intelligence
- Workplace Stress
- Writing in Plain Language

- Brain Bites - Staying Safe Online
- Browser Security Basics
- Cybersecurity Awareness for Employees: Classifying and Safeguarding Data for Corporate and Personal Use
- Cybersecurity Awareness for Employees: End-User Best Practices
- Cybersecurity Awareness for Employees: Security Awareness Essentials
- Cybersecurity Awareness for Employees: Social Engineering
- Cybersecurity Overview
- Email and Messaging Safety
- Password Security Basics
- Protection Against Malware

- Alcohol-Free Workplace
- Active Shooter and Other Acts of Targeted Violence
- Active Shooter Response
- Adult Learning
- Alcohol-Free Workplace
- Anger, Violence, and Conflict in the Workplace
- Basic Business Finance
- Business Ethics: Quick Refresh
- CA Local Agency Ethics (AB1234)
- California SB 553 Workplace Violence Prevention Definitions and Requirements
- Cell Phone Use in the Workplace
- Child Abuse: Mandated Reporter Training for California (General)
- Computer Security Awareness
- Critical Thinking and Problem Solving
- Dealing with Issues of Alcohol and Substance Abuse
- Decision Making
- Disabilities in the Workplace
- Discipline and Termination
- Diversity, Equity and Inclusion: Skills for Employees
- Diversity, Equity and Inclusion: Skills for Managers
- Drug-Free Workplace
- Drug-Free Workplace
- Employee or Independent Contractor: The Risk of Misclassification of Employees
- Employment Practices Overview
- Engagement with Diversity (Employees and Managers)
- Essentials of I-9 Compliance
- Ethics in the Workplace
- Federal Acquisition Regulation Overview 3.10
- General HIPAA Awareness
- Harassment Prevention for Employees
- Harassment Prevention for Employees - New York City and State
- Harassment Prevention for Employees - California (SB1343)
- Harassment Prevention for Supervisors
- Harassment Prevention for Supervisors - California (SB1343)
- Harassment Prevention for Supervisors - New York City and State
- Interviewing and Hiring
- Interviewing the Right Way
- Intro to Data Literacy
- Motivational Ethics

- Office Safety
- OJT Mentor
- Performance Management
- Protecting Your Team Against Workplace Violence
- Reasonable Suspicion of Alcohol for Supervisors
- Reasonable Suspicion of Alcohol for Supervisors
- Reasonable Suspicion of Drugs for Supervisors
- Reasonable Suspicion of Drugs for Supervisors
- Red Flag Rules (Identity Theft Protection)
- Risk Assessment Analysis
- Skills for Hiring (Managers and Recruiters)
- Smart Finances: Creating a Budget that Works for You
- Smart Health: HIPAA Privacy Standards for Everyone
- Smart Workplaces: Designing Safe Workspaces & Preventing Injury
- Smart Workplaces: Understanding the Family Medical Leave Act (FMLA)
- SPANISH - Anti-Harassment Training for Supervisors and Managers - California
- SPANISH Anti-Harassment Training for All Employees - California
- Targeted Violence Considerations
- The Influence of Unconscious Bias (Employees and Managers)
- The Influence of Unconscious Bias In Decision Making (Managers and Recruiters)
- The Risk of Misclassification of Employees & Essentials of I-9 Compliance
- Unconscious Bias
- Understanding Employee Leave
- Violence in the Workplace
- Workplace Bullying
- Workplace De-Escalation
- Workplace Violence

MOTOR VEHICLE SAFETY

- Accidents & Emergencies for Emergency Vehicle Operators
- Accidents & Emergencies for Large Vehicle Operators
- Accidents and Emergencies
- Adjusting to Changing Conditions
- Adjusting to Changing Conditions for Emergency Vehicle Operators
- Adjusting to Changing Conditions for Large Vehicle Operators
- Aggressive Driving
- Aggressive Driving for Large Vehicle Drivers
- Bucket/Boom Truck Safety and Operation
- Dangers of Speeding
- Dangers of Speeding for Emergency Vehicle Operators
- Dangers of Speeding for Large Vehicle Drivers
- Defensive Driving Strategies
- Defensive Driving Strategies for Emergency Vehicle Operators
- Defensive Driving Strategies for Large Vehicle Drivers
- Distracted Driving
- Distracted Driving for Emergency Vehicle Operators
- Distracted Driving for Emergency Vehicle Operators - EMS
- Distracted Driving for Large Vehicle Drivers
- DOT Entry Level Driver Training - Class A CDL
- DOT Entry Level Driver Training - Class B CDL
- DOT Entry Level Driver Training - Class B to Class A CDL
- Driver Program: Backing Up Safely
- Driver Program: Dangers of Distracted Driving
- Driver Program: Environmental Driving Hazards
- Driver Program: Hazard Perception - Hidden Hazards
- Driver Program: Preventing Intersection Collisions - Cross Traffic
- Driver Program: Preventing Intersection Collisions - Rear-ends
- Driver Program: Preventing Intersection Collisions - Turning
- Driver Program: Preventing Loss of Control Crashes
- Driver Program: Preventing Sideswipe Collisions
- Driver Program: Sharing the Road with Pedestrians and Cyclists
- Driver Program: Speed and Space Management
- Driver Program: Work Zone Driving Hazards
- Driver Safety Orientation
- Driver Safety Orientation for Emergency Vehicle Operators
- Driver Safety Orientation for Large Vehicle Drivers
- Emergency Vehicle Characteristics
- Emergency Vehicle Operations
- Emergency Vehicle Operations - EMS

- Expressway and Highway Driving
- Impaired Driving
- Impaired Driving for Emergency Vehicle Operators
- Impaired Driving for Large Vehicle Drivers
- Intersection Safety
- Intersection Safety for Emergency Vehicle Operators
- Intersection Safety for Large Vehicle Drivers
- Large Vehicle Characteristics
- Legal Considerations for Emergency Vehicle Operators
- Motor Vehicle Incident Investigation for Supervisors
- Motor Vehicle Personnel Selection for Supervisors
- Motor Vehicle Safety Overview for Supervisors
- Passenger Van Safety
- Safe Backing
- Safe Backing for Emergency Vehicle Operators
- Safe Backing for Large Vehicle Drivers
- Seat Belt & Airbag Safety
- Seat Belt & Airbag Safety for Emergency Vehicle Operators
- Seat Belt & Airbag Safety for Large Vehicle Drivers
- Securing Materials for Transportation
- Securing Materials for Transportation for Emergency Vehicle Operators
- Securing Materials for Transportation for Large Vehicle Drivers
- Sharing the Road
- Sharing the Road for Large Vehicle Drivers
- Vehicle Inspection and Maintenance
- Vehicle Inspection and Maintenance for Emergency Vehicle Operators
- Vehicle Inspection and Maintenance for Large Vehicle Drivers
- Vehicle Safety and Security
- Vehicle Safety and Security for Emergency Vehicle Operators
- Vehicle Safety and Security for Large Vehicle Drivers

- Advanced Construction Safety (4 modules)
- Advanced HAZWOPER Awareness (4 modules)
- Aerosol Transmissible Diseases
- Alcohol-Free Workplace
- American Chemistry Council's Responsible Care Program
- Anhydrous Ammonia Awareness
- Arc Flash Safety
- Asbestos Awareness
- Back Injury Prevention
- Blocking and Cribbing for Heavy Equipment
- Bloodborne Pathogens
- Bloodborne Pathogens Safety
- Brain Bites - Covid 19 and Healthy Workspaces
- Building Evacuation and Emergencies
- Cal/OSHA Bloodborne Pathogens
- Cal/OSHA Hearing Conservation
- Cal/OSHA Heat Illness Prevention for Indoor Environments
- Cal/OSHA Log 300
- Cal/OSHA Respiratory Protection
- Combustible & Flammable Liquids
- Combustible Dusts
- Compressed Gas Safety
- Confined Space Entry
- Confined Space Entry - Permit Required
- Confined Space Entry Awareness
- Confined Spaces in Construction - Construction Worksite Safety
- Confined-Space Entry
- CPR Academic
- Crystalline Silica Awareness
- Disaster Preparedness
- DOT Hazmat - General Awareness
- Driving Safety
- Drug-Free Workplace
- EHS Regulatory Overview
- Electrical Safety
- Electrical Safety General Awareness
- Emission Controls
- Ergonomics for Industrial Environments - Global
- Ethylene Oxide Safety

- Explosive and Flammable Chemicals
- Eye and Face Protection
- Eye Safety
- Fall Prevention and Protection - General Industry
- Fall Protection
- Fire Prevention Safety
- First Aid - Alcohol and Drug Overdose
- First Aid - Animal and Human Bites and Scratches
- First Aid - Automated External Defibrillator (AED)
- First Aid - Bleeding Emergencies
- First Aid - Breathing Emergencies
- First Aid - Broken Bones and Dislocations
- First Aid - Burns
- First Aid - Cardiopulmonary Resuscitation (CPR)
- First Aid - Dehydration
- First Aid - Diabetic Emergencies
- First Aid - Eye Injuries
- First Aid - Fire Ant Bites and Stings
- First Aid - Flying Insect Stings
- First Aid - Head Injuries and Concussions
- First Aid - Head, Neck, Back, and Spine Injuries
- First Aid - Heart Attacks and Cardiac Arrest
- First Aid - Initial Steps
- First Aid - Poisoning
- First Aid - Seizures
- First Aid - Shock
- First Aid - Snake Bites
- First Aid - Spider Bites
- First Aid - Sprains and Strains
- First Aid - Stroke
- First Aid - Unconsciousness
- Flagger and Cone Safety
- Flammable and Combustible Liquids
- Forklift Safety
- Forklifts: Operation
- General Construction Safety
- General Electrical Hazard Awareness for Site Safety
- General First Aid (2 modules)

- General Office Ergonomics
- Hand & Power Tool Safety
- Hand Safety
- Hazard Communication
- Hazard Communication GHS
- Hazardous Material Identification and Spill Prevention
- Hazardous Material Labeling
- Hazardous Material Storage - Global
- Hazardous Waste Essentials
- Hazardous Waste: Treatment
- HAZMAT Transportation
- HAZWOPER: Operations
- Hearing Conservation
- Heat Stress Symptoms and Prevention
- Heavy Equipment Visibility
- HIV/AIDS Awareness
- Hot Work Safety
- Hydrogen Sulfide Awareness
- Incident Investigation
- Indoor Air Quality
- Industrial Ergonomics
- Introduction to Powered Industrial Trucks
- Irritants, Corrosives and Sensitizers
- Laboratory Safety
- Ladder & Scaffolding Safety
- Ladder Safety
- Laser Safety
- Lead Awareness
- Legionella Prevention and Control
- Lock-Out / Tag-Out
- Lockout Tagout for Authorized Employees
- Low Voltage Electrical Safety
- Machine Guarding
- Maintenance Safety - Global
- Materials Handling, Storage, Use & Disposal
- Materials Handling, Storage, Use, & Disposal
- Microlearning Course: AED Overview
- Microlearning Course: Back Safety
- Microlearning Course: Bloodborne Pathogen Preventative Measures
- Microlearning Course: Bloodborne Pathogen Transmission Risks
- Microlearning Course: Body Protection
- Microlearning Course: Building a Safety Culture
- Microlearning Course: Calculating Ladder Height and Pitch
- Microlearning Course: Carbon Dioxide and Halon Type Fire Extinguishers
- Microlearning Course: Choosing the Right Fire Extinguisher
- Microlearning Course: Cold Stress Conditions
- Microlearning Course: Cold Stress Prevention
- Microlearning Course: Common Machine Hazards
- Microlearning Course: Common Safety Mistakes
- Microlearning Course: Communicating Arc Flash Hazards
- Microlearning Course: Compressed Gas Cylinder Best Practices
- Microlearning Course: Confined Space Atmospheric Hazard Prevention
- Microlearning Course: Confined Space Physical Hazards
- Microlearning Course: Conveyor Hazards
- Microlearning Course: Cost of an Accident
- Microlearning Course: Cribbing Construction
- Microlearning Course: Crystalline Silica Hazard Controls
- Microlearning Course: Defensive Driving Techniques
- Microlearning Course: Determining When and Where to Perform Hot Work
- Microlearning Course: Dry and Wet Chemical Fire Extinguishers
- Microlearning Course: Electric Shock Precautions and Risks
- Microlearning Course: Electric Shock Rescue & First Aid
- Microlearning Course: Energy Control Procedures
- Microlearning Course: Ergonomically-Designed Workstation
- Microlearning Course: Eye and Face Protection
- Microlearning Course: Fall Protection - Anchorage Points
- Microlearning Course: Fall Protection - Reducing Risk of Falling
- Microlearning Course: Fall Protection - Vertical & Horizontal Lifelines
- Microlearning Course: Fall Protection: How to Put On a Body Harness
- Microlearning Course: Fall Protection: How to Use a Lanyard
- Microlearning Course: Fatigue Avoidance
- Microlearning Course: Fire Classifications
- Microlearning Course: Fire Extinguisher Ratings
- Microlearning Course: Fire Preventive Measures
- Microlearning Course: Fire Protective Measures
- Microlearning Course: First Response for Emergency Situations
- Microlearning Course: Flammable and Combustible Liquids Hazards
- Microlearning Course: Forklift Handling Best Practices
- Microlearning Course: Forklift Loading
- Microlearning Course: Forklift Operation Best Practices
- Microlearning Course: Forklift Pre-inspections
- Microlearning Course: Forklift Stability
- Microlearning Course: Hand and Foot Protection
- Microlearning Course: Hand Tool Hazards and Guidelines
- Microlearning Course: Head Protection
- Microlearning Course: Hearing Protection
- Microlearning Course: How to Perform CPR
- Microlearning Course: How to Use a Fire Extinguisher (PASS)
- Microlearning Course: Hydraulic Line Inspection
- Microlearning Course: Identifying Arc Flash Hazards

- Microlearning Course: Inspecting of Rigging Components
- Microlearning Course: Ladder Use and Maintenance
- Microlearning Course: Line Breaking Dangers
- Microlearning Course: Mitigating Line Breaking Hazards
- Microlearning Course: Operator Visibility Around Heavy Equipment
- Microlearning Course: Overhead Crane Safe Load Handling
- Microlearning Course: Personal Protective Equipment for Welding
- Microlearning Course: Power Tool Hazards and Guidelines
- Microlearning Course: Powering a Forklift
- Microlearning Course: PPE Guidelines
- Microlearning Course: Proper Hand Washing Practices
- Microlearning Course: Proper Lifting Technique
- Microlearning Course: Respirator Cleaning, Inspection and Maintenance
- Microlearning Course: Safe Operation of Conveyors
- Microlearning Course: Safe Use of Cell Phones
- Microlearning Course: Safety Guidelines for Securing and Delivering Loads
- Microlearning Course: Safety Inspections for Overhead Cranes
- Microlearning Course: Scaffold Fall Protection
- Microlearning Course: Scaffold Hazard Prevention
- Microlearning Course: Scaffold Platforms
- Microlearning Course: Scaffold Site and Setup
- Microlearning Course: Slip, Trip, and Fall Prevention
- Microlearning Course: Slips, Trips, and Falls High Risk Areas
- Microlearning Course: The Importance of Hand Washing
- Microlearning Course: Tie-downs
- Microlearning Course: Transport Preparation
- Microlearning Course: Treating Cold Stress Conditions
- Microlearning Course: Types of Hazardous Energy
- Microlearning Course: Using Automatic AEDs
- Microlearning Course: Using Semi-automatic AEDs
- Microlearning Course: Water and AFFF Fire Extinguishers
- Microlearning Course: What Causes Heat Stress?
- Microlearning Course: What is Arc Flash?
- Microlearning Course: What is Crystalline Silica?
- Microlearning Course: What to Do in the Event of a Fire
- Nitrogen Safety Awareness
- Occupational Safety Training: Introduction to OSHA
- Office Safety
- Oil Spill Responses in Facilities
- Pallet Jack Safety
- Personal Protective Equipment
- Process Safety Management - Global
- R & D Chemical Hygiene
- Radiation Safety
- Radiofrequency (RF) Radiation Hazard Prevention
- Respiratory Protection
- Risk Assessment Analysis
- Safe Operation of Utility Vehicles
- Safe Work Permits - Global
- Safety Management
- Safety Management: Incident Investigation
- Safety Management: OSHA Recordkeeping
- Safety Showers and Eye Washes
- Safety: Working with Chemicals
- Slips, Trips, and Falls Prevention
- Stop When Unsure
- The Hazards of Oxygen and Oxygen Enrichment
- Trenching & Shoring
- Triethylaluminium Safety Awareness
- Walking and Working Surfaces
- Warning Signs and Labels
- Welding Safety
- Welding Safety - Global
- Working in Extreme Temperatures
- Working Over or Near Water
- Worksite Safety 01: OSHA Safety Introduction
- Worksite Safety 02: OSHA Electrical Safety
- Worksite Safety 03: OSHA Fall Protection
- Worksite Safety 04: OSHA Struck-By & Caught-Between Accidents
- Worksite Safety 05: OSHA Personal Protective Equipment
- Worksite Safety 06: OSHA Scaffolds
- Worksite Safety 07: OSHA Cranes & Other Hoists
- Worksite Safety 08: OSHA Power Tools and Excavations
- Worksite Safety 09: OSHA Materials Storage
- Worksite Safety 10: OSHA Demolition
- Worksite Safety 11: OSHA Hazards in Communication

- Basics of Leadership: 01-Leadership Challenges
- Basics of Leadership: 02-Changes in Corporate Culture
- Basics of Leadership: 03-Keeping Employees Energized
- Basics of Leadership: 04-Knowledge Management
- Basics of Leadership: 05-Elements of Change in Business
- Basics of Leadership: 06-Leadership Dynamics
- Change Management
- Conflict Management
- Co-worker Coaching
- Developing Your Leadership Style
- Leadership Development: Agile Leadership and Change Management
- Leadership Development: Building Resilience and Effective Conflict Management
- Leadership Development: Communication and Emotional Intelligence
- Leadership Development: Strategic Thinking and Problem Solving
- Leadership Development: Team Building and Collaboration
- Managing Yourself
- Myths about Merit, Fit, and Leadership
- Online Marketing 101
- Seven Basic Quality Tools
- Smart Leadership: Leaders, Model the Way
- Smart Leadership: Part 1 - What Leaders Do
- Smart Leadership: Part 2 - Model the Way
- Smart Leadership: Part 3 - Inspire a Shared Vision
- Smart Leadership: Part 4 - Challenge the Process
- Smart Leadership: Part 5 - Enable Others to Act
- Smart Leadership: Part 6 - Encourage the Heart
- Smart Management: Coaching for Better Performance
- Smart Management: How to Handle Workplace Challenges
- Smart Management: Key Skills for Managing & Coaching Your Team
- Smart Management: Successfully Transitioning from Team Member to Manager
- Smart Quality: Building Quality Awareness
- Smart Quality: Process Improvement
- Smart Quality: Systematic Problem Solving
- Strategies for Success in a Hybrid Workplace
- Stronger Together: Delegation and Task Management

- Successful Termination
- Successfully Managing Remote and On-Site Teams
- The Top 5 Marketing Mistakes

PROJECT MANAGEMENT

- Advanced Project Management: Advanced Project Risk Management
- Advanced Project Management: Advanced Project Scheduling
- Advanced Project Management: Converting Strategy Into Action
- Advanced Project Management: Executing Complex Programs
- Advanced Project Management: Integrated Project Delivery
- Advanced Project Management: Managing Project Teams
- Advanced Project Management: Project Management in a Dynamic Environment
- Advanced Project Management: Project Performance Management
- Advanced Project Management: Sustainability in Project Management
- Advanced Project Management: The Power of Project Leadership
- Advanced Project Management: Understanding the Project, Program, and Portfolio Architecture
- Agile Project Management: 01 - Agile Series Overview
- Agile Project Management: 02 - Traditional vs. Agile Project Management
- Agile Project Management: 03 - Agile Manifesto Principles 1 - 6
- Agile Project Management: 04 - Agile Manifesto Principles 7-12
- Agile Project Management: 05 - Value Driven Project Management
- Agile Project Management: 06 - Setting Vision and Prioritization in Agile Projects
- Agile Project Management: 07 - Scrum and Extreme Programming (XP) Methodologies
- Agile Project Management: 08 - Other Less-Common Agile Methodologies
- Agile Project Management: 09 - Planning Agile Projects
- Agile Project Management: 10 - Estimating Agile Projects
- Agile Project Management: 11 - Implementing Agile Projects
- Agile Project Management: 12 - Team Formation and Creating an Agile Environment
- Agile Project Management: 13 - Communication in Agile Projects
- Agile Project Management: 14 - Increasing Agile Stakeholder Engagement
- Agile Project Management: 15 - Soft Skills and Servant Leadership in Agile Projects
- Agile Project Management: 16 - Testing and Risk Management in Agile Projects
- Agile Project Management: 17 - Problem Detection, Metrics, and Resolution in Agile Projects
- Agile Project Management: 18 - Quality and Earned Value Management in Agile Projects
- Agile Project Management: 19 - Continuous Improvement for Management and Project Agility
- Agile Project Management: 20 - PMI Code of Conduct in Agile Management
- PMBOK Guide (7th Edition) - Agile, an Adaptive Project Management Approach
- PMBOK Guide (7th Edition) - Lean and Agile Concepts for Project Management
- PMBOK Guide (7th Edition) - Long and Near Term Planning - From Vision to Roadmaps to Daily Planning
- PMBOK Guide (7th Edition) - Managing Distributed and Remote Teams
- PMBOK Guide (7th Edition) - Predictive Project Management
- PMBOK Guide (7th Edition) - Project Leadership and Emotional Intelligence
- PMBOK Guide (7th Edition) - Project Management and the Common Approaches Used
- PMBOK Guide (7th Edition) - Roles and Responsibilities in Project Management
- PMBOK Guide (7th Edition) - Selecting a Project and an Approach in Project Management
- PMBOK Guide (7th Edition) - The Twelve Principles of Project Management
- The Ultimate Project Manager, Chapter 01: Today's Project Manager
- The Ultimate Project Manager, Chapter 02: Marketing And Proposals
- The Ultimate Project Manager, Chapter 03: The Contract Agreement
- The Ultimate Project Manager, Chapter 04: The Project Management Plan
- The Ultimate Project Manager, Chapter 05: The Project Schedule
- The Ultimate Project Manager, Chapter 06: The Project Budget
- The Ultimate Project Manager, Chapter 07: Leading The Project Team
- The Ultimate Project Manager, Chapter 08: Managing Client Relationships
- The Ultimate Project Manager, Chapter 09: Developing Effective Communications
- The Ultimate Project Manager, Chapter 10: The Project Startup
- The Ultimate Project Manager, Chapter 11: Managing Your Time
- The Ultimate Project Manager, Chapter 12: Managing Project Studies And Reports

- Adjusting to Changing Driving Conditions (EDU)
- Aerosol Transmissible Diseases (EDU)
- Asbestos Hazard Awareness
- Asbestos Safety (EDU)
- Athletes and Sudden Cardiac Arrest (EDU)
- Avoiding Slips, Trips, and Falls (EDU)
- Back Injury Prevention (EDU)
- Bloodborne Pathogens Safety (EDU) (2223735)
- Breaking Up Student Fights (EDU)
- Bus Drivers: Ergonomics and Avoiding Injury (EDU)
- Bus Drivers: Evacuating Students with Special Needs (EDU)
- California Integrated Pest Management (EDU)
- Child Abuse: Mandated Reporter Training for California (EDU)
- Civil Rights in Food Service (EDU)
- Computer Security Awareness (EDU)
- Copyright Infringement: A Guide for School Personnel (EDU)
- Crossing Guard Safety (EDU)
- Customer Service
- Defensive Driving Strategies (EDU)
- Distracted Driving (EDU)
- Driver Safety Orientation (EDU)
- Driving Accidents & Emergencies (EDU)
- Electrical Safety (EDU)
- Emergency Operations Plans In Action (EDU)
- Epinephrine Injections (EDU)
- Ethics in the Workplace (EDU)
- Everyday Safety in Classrooms (EDU)
- FERPA: Protecting Student Privacy (EDU)
- Fire Extinguisher Safety (EDU)
- Fire Prevention Safety (EDU)
- Food Safety, Foodborne Illness & Kitchen Sanitation (EDU)
- Food Service General Safety (EDU)
- Food Services Proper Lifting (EDU)
- General First Aid Part 1 (EDU)
- General First Aid Part 2 (EDU)
- General Office Ergonomics (EDU)
- Hazardous Material Identification and Spill Prevention (EDU)
- Hearing Conservation (EDU)

- Human Trafficking (EDU)
- Incident Investigation (EDU)
- Introduction to Understanding the Basics of LGBT Identities (EDU)
- Introduction to Understanding the Rights of LGBT Students (EDU)
- Large Vehicle Characteristics (EDU)
- Lead Awareness (EDU)
- Liability in Sports (EDU)
- Maintaining Professional Staff/Student Boundaries (EDU)
- Managing Difficult Behaviors (EDU)
- Passenger Van Safety (EDU)
- Personal Protective Equipment (EDU)
- Planning for an Emergency (EDU)
- Playground Safety (EDU)
- Playground Supervision (EDU)
- Preventing Cyberbullying (EDU)
- Preventing Sexual Harassment: Students (EDU)
- Principal's Recognition of Hazards on a School Campus (EDU)
- Proper Lifting (EDU)
- Proper Lifting Library Operations (EDU)
- Proper Use of Seclusion and Restraint (EDU)
- Recognizing and Preventing Youth Suicide (EDU)
- Respiratory Protection (EDU)
- Safe Use of Utility Vehicles (EDU)
- Safety in the Science Lab (EDU)
- School Bullying (EDU)
- School Bus Behavior and Discipline (EDU)
- School Meal Compliance (EDU)
- School Shooting Awareness (EDU)
- School Violence and Weapons (EDU)
- Science Laboratory: Chemical Spill Safety (EDU)
- Sexual Misconduct in Schools (EDU)
- Spanish Version - Mandated Reporter Training for California (EDU)
- Special Education Transportation: Handling Needs on Mixed Buses (EDU)
- Special Education Transportation: Laws and Regulations (EDU)
- Special Education Transportation: Lifts and Mobility Equipment (EDU)

- Special Education Transportation: Transportation Problems (EDU)
- Special Education Transportation: Types of Disabilities and Special Needs (EDU)
- Student Concussions (EDU)
- Student Safety Restraint Systems (EDU)
- Supervision and Oversight of Students (EDU)
- Techniques for De-Escalation (EDU)
- Title IX and Sexual Misconduct for K-12 (EDU)
- Title IX in Higher Education: Sexual Misconduct (EDU)
- Wheelchair Securement and Safety (EDU)
- Working in Extreme Temperatures (EDU)
- Working in Extreme Temperatures: Heat Illness Prevention (EDU)
- Working in Extreme Temperatures: Working in Cold Climates (EDU)
- Workplace Diversity (EDU)
- Workplace Violence (EDU)

PREMIUM **CONTENT**

The following pages highlight additional premium courses available to PRISM members as part of an optional upgrade offered at a discounted rate. To learn more about this upgrade and what it includes, please contact Vector Solutions at (800) 840-8048.

- Abdominal Trauma
- Acute Coronary Syndromes
- Acute Respiratory Distress Syndrome
- Advanced Airways: Intubation and Beyond
- Advanced Allergic Reaction Management
- Advanced Cervical Spinal Injuries: Special Considerations for Athletics
- Altitude Emergencies
- Amputation Injuries
- Aquatic Emergencies
- Assessing the Patient with Major Trauma
- Assessment and Treatment of Foot Injuries
- Assessment and Treatment of Sexual Assault Patients
- Assessment and Treatment of Submersion Injuries
- Assessment, Treatment and Transport of Morbidly Obese Patients
- Asthma Advanced
- Back Injury Prevention
- Bariatric Patients
- Basic Airway Skills and Adjuncts
- Basic Allergic Reaction Management
- Basics of Arrhythmias: Tachyarrhythmias and Fibrillation
- Basics of Cardiac Arrhythmias and Premature Complex Rhythms
- Bleeding and Shock
- Bloodborne Pathogens Safety
- Burn Management
- Capnography
- Carbon Monoxide Poisoning
- Cardiac Emergencies
- Cardiovascular Anatomy & Physiology
- Central Nervous System (CNS) Injuries
- Child Abuse: An EMS Professionals Role & Responsibilities
- Clinical Decision-Making
- Communication and Documentation
- Complementary and Alternative Medicine
- Confined Space Awareness

- Controlled Substance Compliance
- CPR Academic
- Crime Scene Awareness
- Death and Dying
- Detailed Physical Exam
- Diet & Nutrition
- Distracted Driving for Emergency Vehicle Operators
- Driving Safety
- Emergency Responder Rehabilitation
- Emergency Response to Terrorism (4 modules)
- Emergency Vehicle Operations
- Endocrine System Emergencies
- Epilepsy and Other Seizure Disorders
- Ethics for EMS Providers
- Femur Fractures
- Functional Approach to Physical Fitness
- Functional Communication for EMS Providers
- Fundamentals of 12 Lead ECG Operation and Interpretation
- Geriatric Assessment Challenges
- Geriatric Behavioral Emergencies
- Geriatric Emergencies
- Grey Area Calls
- Gunshot Wounds and Bomb Blast Injuries
- Hazard Communication
- HazMat Medical Emergencies
- Health and Wellness
- Health and Wellness in Public Safety
- Heat Illness and Emergencies
- Hematology
- Hip and Pelvic Injuries
- HIPAA Awareness
- HIV/AIDS Awareness
- HIV/AIDS Awareness (Florida)
- Human Trafficking Basics for First Responders
- Hypothermia Assessment and Treatment
- Immunology and Immunological Emergencies
- Incident Command System (ICS): with Applications for EMS
- Infectious Disease Control

- Injuries and Infections of the Eye
- Interactions with Individuals with Disabilities
- Intraosseous Infusion
- Introduction to Hazardous Materials
- Jurisprudence (Texas)
- Ketamine in the Prehospital Setting
- Kinematics of Trauma
- Managing Cardiac Arrest: During and After Resuscitation
- Managing Chronic Care Patients
- Managing Multiple Casualty Incidents
- Maternal Considerations and Emergencies
- Mechanics of Breathing
- Medical Extrication and Rescue
- Medical, Ethical, and Legal Issues
- Medication Errors
- Mental Health for Emergency Responders
- Methamphetamine
- Musculoskeletal Injuries
- Myths and Realities of Drug-Seeking Behavior
- Narcotics Overdose
- Neonatology
- Non-Traumatic Abdominal Injuries
- Non-Traumatic Chest Pain
- Obstetrical Emergencies
- Operating an AED
- Opioid Overdose & Naloxone Administration
- Pain Management
- Pain Transmission, Perception, and Assessment
- Patient Abuse and Assault
- Patient Assessment
- Patient Care Report Essentials
- Patient Lifting, Moving and Transportation
- Patient Restraint for EMS Providers
- Patients with Special Challenges
- Pediatric Airway Management
- Pediatric Assessment
- Pediatric Cardiac Arrest
- Pediatric Cardiac Emergencies
- Pediatric Emergencies (2 modules)
- Pediatric Ingestions
- Pediatric Respiratory Emergencies: Upper and Lower Airway for the First Responder
- Pediatric Seizures
- Pediatric Shock

- Pediatric Trauma
- Pharmacology Special Considerations
- Poisoning and Overdose
- Prehospital Considerations for Burn Treatment
- Prehospital Considerations for Diversity, Equity and Inclusion in EMS
- Prehospital Pharmacology and Drug Administration
- Protecting Yourself from Influenza
- Rapid Secondary Assessment
- Respiratory Emergencies Basic
- Respiratory System A&P Review
- Response for COVID-19 (PPE, Decon, and Transport)
- Shock and Shock Management
- Special Challenges in Patient Assessment
- Special Needs Patients
- Spinal Cord Injuries
- Supplemental Oxygen
- The Human Body Part 1 - Critical Systems
- The Human Body Part 2 - Other Systems
- Thoracic Emergencies
- Toxicology and Substance Abuse
- Tracheostomies
- Trauma Assessment for Head and Neck Injuries
- Traumatic Brain Injuries
- Understanding Autism Spectrum Disorder for First Responders
- Understanding Discrimination and Harassment in Fire and EMS
- Understanding the Basics of ECGs
- Weapons of Mass Destruction
- Workplace Stress

The courses are available at a discounted rate for PRISM members. Please contact TargetSolutions at (800) 840-8048 for information.

- ARFF: Adapting and Using Structural Equipment
- ARFF: Aircraft Cargo Hazards (2 modules)
- ARFF: Aircraft Familiarization
- ARFF: Aircraft Rescue - Emergency Communications
- ARFF: Airport Rescue And Firefighting Ops
- ARFF: Application of Extinguishing Agents (4 modules)
- ARFF: Aviation Incident Response/Crash Rescue Management
- ARFF: Command and Control of Aircraft Incidents
- ARFF: Emergency Aircraft Evacuation
- ARFF: Out of the Blue
- ARFF: Personnel Safety
- ARFF: Vehicle Rescue
- ARFF: Water Rescue
- Carbon Monoxide
- Customer Service for Fire Department Personnel
- Effective Fire Inspections at Places of Assembly
- Electric and Alternative Fuel Vehicles for First Responders
- Emergency Response to Terrorism (4 modules)
- Ethics
- Fire & EMS Grant Writing
- Fire Alarm Systems
- Fire Industry Driver Intersection Safety
- Fire Industry Driver Operator
- Fire Industry Introduction to Wildland Fire Behavior
- Fire Service Health and Safety
- Fire Service Health and Safety Part II
- First Responder Hybrid Vehicle Incidents
- Health and Wellness in Public Safety
- High-Rise Safety Inspection
- How to Read a Building
- Human Trafficking Basics for First Responders
- Interactions with Individuals with Disabilities
- Leadership and Ethics
- Maximizing Your Volunteer Firefighter Recruitment Efforts with an Effective Open House
- NFPA 1 & 101 for Florida Firesafety Officers (4 modules)
- NFPA 1001 Fire Behavior
- NFPA 1001 Fire Control
- NFPA 1001 Fire Hose
- NFPA 1001 Fire Streams

- NFPA 1001 Firefighter Personal Protective Equipment
- NFPA 1001 Firefighting Foams
- NFPA 1001 Forcible Entry into a Structure
- NFPA 1001 Ground Ladders
- NFPA 1001 Loss Control
- NFPA 1001 Portable Extinguishers
- NFPA 1001 Protection of Evidence of Fire Origin & Cause
- NFPA 1001 Rescue and Extrication
- NFPA 1001 Self Contained Breathing Apparatus (SCBA)
- NFPA 1001 Vehicle Extrication
- NFPA 1001 Ventilation
- NFPA 1001 Water Supply
- NFPA 1010 Building Construction
- NFPA 1010 Fire Department Communications
- NFPA 1010 Fire Detection, Alarm, and Suppression Systems
- NFPA 1010 Fire Prevention and Public Education
- NFPA 1010 Firefighter Orientation and Safety
- NFPA 1021 Action Plan Implementation
- NFPA 1021 Assuming the Role of Company Officer
- NFPA 1021 Budgeting
- NFPA 1021 Community Awareness
- NFPA 1021 Company-Level Training
- NFPA 1021 Elements of Supervision and Management
- NFPA 1021 Fire and Life Safety Inspections
- NFPA 1021 Fire Department Structure
- NFPA 1021 Fire Investigation
- NFPA 1021 Firefighter Safety and Health
- NFPA 1021 Government Structure
- NFPA 1021 Incident Response Safety
- NFPA 1021 Incident Scene Communications
- NFPA 1021 Incident Scene Management
- NFPA 1021 Information Management
- NFPA 1021 Labor Relations
- NFPA 1021 Leadership as a Group Influence
- NFPA 1021 Legal Responsibilities and Liabilities
- NFPA 1021 Pre-Incident Planning
- NFPA 1021 Professional Ethics
- NFPA 1021 Public Education Programs
- NFPA 1041: Fire Service Instructor I
- NFPA 1041: Fire Service Instructor II

- NFPA 1041: Fire Service Instructor III
- NFPA 1403 Live Fire Training Evolutions
- NFPA 1410 Evolution 01
- NFPA 1410 Evolution 02
- NFPA 1410 Evolution 03
- NFPA 1410 Evolution 04
- NFPA 1410 Evolution 05
- NFPA 1410 Evolution 06
- NFPA 1410 Evolution 07
- NFPA 1410 Evolution 08
- NFPA 1410 Evolution 09
- NFPA 1410 Evolution 10
- NFPA 1410 Evolution 11
- NFPA 1410 Evolution 12
- NFPA 1410 Evolution 13
- NFPA 1410 Evolution 14
- NFPA 1500 Bloodborne Pathogens Safety
- NFPA 1500 Combustible & Flammable Liquids
- NFPA 1500 Compressed Gas Safety
- NFPA 1500 Confined Space Entry
- NFPA 1500 CPR Academic
- NFPA 1500 Driving Safety
- NFPA 1500 Hazard Communication
- NFPA 1500 Hazardous Material Identification and Spill Prevention
- NFPA 1500 Laboratory Safety
- NFPA 1500 Materials Handling, Storage, Use & Disposal
- NFPA 1500 Personal Protective Equipment
- NFPA 1500 Respiratory Protection
- NFPA 1500 Welding Safety
- NFPA 1500: Post-Traumatic Stress Disorder (PTSD) in the Fire Industry
- NFPA 1584 Firefighter Rehabilitation (2 modules)
- NFPA 1851 - Cancer Related Risks of Firefighting
- NFPA 3000: Standard for Preparedness and Response to Active Shooter and/or Hostile Events
- NFPA 470: Advanced HAZWOPER Awareness (4 modules)
- NFPA 470: HAZMAT Operations Level Refresher (4 modules)
- NFPA 470: HAZMAT Transportation
- Rope, Rope Rescue, Knots
- RT-130: Annual Wildland Fire Safety Refresher (4 modules)
- S-190 Introduction to Wildland Fire Behavior (4 modules)

- School Fire and Life Safety Inspection
- Understanding Autism Spectrum Disorder for First Responders
- Understanding Discrimination and Harassment in Fire and EMS

The courses are available at a discounted rate for PRISM members. Please contact TargetSolutions at (800) 840-8048 for information.

- Accidents & Emergencies
- Active Shooter Preparation and Response
- Adjusting to Changing Driving Conditions
- Approach: Buildings
- Approach: People
- Approach: Vehicle
- Arrest and Control Techniques
- Arrest Procedures
- Arrest Procedures
- Bloodborne Pathogens Safety
- Body Cameras
- Body Language: Analysis of Deceptive Behavior
- Body Language: Analysis of Pre-Attack Indicators
- Body Language: Reading People 101
- Body Language: Reading People 201
- Booking and Intake
- Characteristics of Law Enforcement Vehicles
- Civil Rights
- Communicable Disease Prevention for Law Enforcement
- Community Corrections
- Con Games in Jail and Prisoner Transport
- Constitutional Law
- Contact and Cover
- Control, Verbal Judo and Defensive Tactics
- Core Competencies of Leadership
- Corrections and Terrorism
- Corruption Continuum
- Court Tactics and Techniques
- CPR Academic
- Crimes Against Children Part 1
- Crimes Against Children Part 2
- Critical Incident Response
- Critical Incident Stress Management
- Critical Infrastructure Protection (3 modules)
- Cross-Gender Supervision and Jail Crisis Response
- Cultural Competency in Law Enforcement
- Dangers of Speeding
- Defensive Driving Strategies
- Direct Supervision
- Discrimination in Law Enforcement

- Distracted Driving
- Distracted Driving
- Domestic and Homegrown Violent Extremism Awareness
- Domestic Violence
- Driver Safety Orientation
- Drug Interdiction
- Drug Investigation
- Duty to Intervene
- Emergency Vehicle Operations
- Emergency Vehicle Pursuit Operations
- Emotional Survival in Law Enforcement
- Ethical Decision Making for Law Enforcement
- Evidence-Based Policing
- Excessive Force
- First Amendment Auditors and Sovereign Citizens
- Gang Dynamics
- Gang Identification
- Gangs and Jail Recreation
- Guardians and Warriors: Seeking Balance
- Guardians on the Grounds: Police-Fire Relations and Securing
- Facilities
- Health and Wellness in Public Safety
- Homeland Security Awareness (6 modules)
- Human Trafficking Basics for First Responders
- Identifying and Understanding a Mental Health Crisis
- Impaired Driving
- Implicit Bias: Facts & Myths
- Initial Incident Command for In Progress Events
- Inmate Supervision
- Inmate/Cell Searches and Jail Escapes
- Integrity in the Workplace
- Interaction Principles for De-Escalation Success
- Interactions with Individuals with Disabilities
- Interpersonal Communications and Weapon Control
- Intersection Safety
- Jail Gangs
- Jail Suicides and Close Quarter Assaults
- Justice-Based Policing
- Juvenile Corrections
- Juvenile Inmates

- Kinesics Interviewing: Reading the Suspect & Detecting Deception
- Law Enforcement Instructor Best Practices & Values
- Law Enforcement Medical Emergency Aid
- Law Enforcement Personnel Standards
- Leadership: Personal Agenda or Mission Success
- Legal Considerations for Police Drivers
- Managing Confrontation with Communication
- Medical Emergencies
- Medical Emergency Overview for Law Enforcement
- Missing Persons - Initiating an AMBER or Silver Alert
- Motivation and Bureaucratic Roadblocks
- Officer Rescue
- Officer Training Techniques
- Open Carry Interactions
- Physiological Response to Stress
- Police Officer Liability
- Police Vehicle Technology
- Policies and Procedures in Law Enforcement
- Prisoner Escort
- Professional Communications Skills
- Pursuit Driving
- Rapidly Evolving Challenges, Perspectives and Responsibilities of Law Enforcement
- Report Writing to Win Cases
- Response to Mental Health Crisis Calls
- Restraint Devices and Legal Issues
- Risk Mitigation on Traffic Stops
- Roadway Dangers
- Safe Backing
- Search and Seizure
- Servant Leadership
- Sex Crimes Against Children
- Sexual Assault Investigations
- Shoot/Don't Shoot: The Jesse Kidder Incident
- Stress Reduction and Improving Officer Morale
- Suicide by Cop
- Tactical Jaw and Limb Control
- TCOLE Advisory Board Training
- The Art of Effective Communication
- The Essential Component of De-Escalation and Conflict Resolution
- The Fatal Four
- The Fundamentals of Stress 101
- The Fundamentals of Stress 201
- The Graham Standard
- Traffic Stops and Racial Profiling

- Truths of Human Interaction
- Understanding Autism Spectrum Disorder for First Responders
- Understanding Fatigue for Law Enforcement
- Understanding Hate Crimes
- Use of Force
- Use of Force: Role of the 8th Amendment
- Vehicle Close Quarter Battle (VCQB)
- Vehicle Inspection & Maintenance
- Vehicle Safety and Security
- Violent Attacks
- Weapons of Mass Destruction Overview (2 modules)
- Women in Leadership
- Workplace Violence in Law Enforcement
- Youth Gangs

The courses are available at a discounted rate for PRISM members. Please contact TargetSolutions at (800) 840-8048 for information.

- BSOTS: Asset Protection and Security
- BSOTS: Civil Law and Civil Liability
- BSOTS: Communications
- BSOTS: Criminal Law and Criminal Liability
- BSOTS: Emergency Situations
- BSOTS: Ethics, Deportment, and Professional Conduct
- BSOTS: Fire Protection and Life Safety
- BSOTS: Human and Public Relations
- BSOTS: Investigations
- BSOTS: Security Officer Patrols and Fixed Posts
- BSOTS: Physical Security and Crime Prevention
- BSOTS: Report Writing Best Practices for Security Profession-als
- Alcohol Abuse on Campus
- Campus and Community Relations
- Campus Awareness and Crime Prevention
- Campus Security Report Writing
- Crime and Incident Scene Protection
- Critical Incident Response in the School Environment
- Fire and Emergency Response Planning
- Legal Responsibilities
- Physical Security in the School Environment
- Residence Hall Security
- Special Events
- Emergency Procedures in the Casino Industry
- Role of the Security Officer in the Casino Industry
- Security Officer Procedures in the Casino Industry
- Bomb Threat Response
- Emergency Department Security
- Emergency Response in the Retail Setting
- Evacuations
- Fire Apparatus and Response in a Healthcare Facility
- First Aid Essentials
- First Response to Felony Crimes
- Handling Emergency Situations
- Hate Crimes
- Infant Abduction (2 modules)
- Introduction to Emergency Management (2 modules)
- Law Enforcement Medical Emergency Aid
- Medical Emergency Overview for Law Enforcement

- Workplace Violence Prevention
- Access Control
- Basic Security Tool Kit
- Building Searches
- Correcting Common Errors in Report Writing
- Crime and Incident Scene Investigations (2 modules)
- Customer Service as a Security Function
- Defining a Professional
- Detection Procedures
- Developing and Improving Observational Skills (2 modules)
- Diversity Awareness and Sexual Harassment
- Effective Interviewing
- Enforcement Techniques
- Establishing Positive Work Relationships
- Ethical Decision Making
- Event Security (3 modules)
- Gang Trends
- General Report Writing
- Inspections
- Intelligence Gathering
- Interviewing at the Scene
- Juveniles and Gangs
- Maintaining a Safe Work Environment
- Physical Fitness for Security Officers (2 modules)
- Preparing for the CPP Examination
- Professional Communication (2 modules)
- Radio Communication (2 modules)
- Reducing Liability and Officer Risk Through Customer Service
- Search and Escort
- Search and Seizure (2 modules)
- Security and Police Relations
- Shoplifters
- Tactical Responses to Practical Situations
- Telephone Techniques
- Testifying as a Security Officer
- The Basics of Fixed Security Posts
- Vehicle Search: Finding Weapons and Devices
- Terrorism: The Security Challenge
- Threat of Terrorism in the U.S.
- Command Presence

- Communicating With Angry People
- Communication Mistakes to Avoid
- Dealing with Mentally Ill Persons
- Defusing Conflict and Crisis
- Engaging the Customer
- Lobby or Reception Area Security
- Lost Children
- Proxemics and Personal Space
- Public Relations
- Tactical Communications
- Edged Weapon Defense
- Evaluate and Use Non-Verbal Messages (2 modules)
- Handcuffing Techniques
- Legally Defensible Training Tactics (2 modules)
- Non-aggressive Defense
- OC Sprays
- Principles for the Use of Force
- Security Officer Safety
- Tactical Thinking
- Basics of Risk Management
- Emergency Preparedness and Crisis Management
- Fusion Centers
- Leadership Principles
- Preparing Performance Evaluations

- Professional Standards
- Reducing Business Risk
- Sexual Harassment
- Supervisor Communication
- Supervisors: Behavior and Motivation
- Supervisors: Counseling and Sexual Harassment
- Supervisors: Employee Performance Evaluations
- Supervisors: Substance Abuse
- Supervisors: Time Management
- Supervisors: Time Management
- Focus on Vehicles
- Parking Lot Security
- Safe Driving Strategies
- Traffic Safety and Control

The courses are available at a discounted rate for PRISM members. Please contact TargetSolutions at (800) 840-8048 for information.

- Aquifer Remediation
- Backflow Prevention - Methods
- Backflow Prevention - Overview
- Basics of Water Resources: Groundwater Hydrology
- Biofilters: A Natural Approach to Storm Water Pollutant Removal
- Coagulation, Flocculation and Sedimentation
- Corrosion Control Basics
- Disinfection Basics
- Distribution Service to Customers
- Distribution System Basics, Materials, and Appurtenance
- Drinking Water Quality - Monitoring & Security
- Drinking Water Quality - Water Treatment Technology
- Effective Groundwater Supply Management
- Effective Meter Reading
- Excavation
- Filtration Basics
- Fire Water Systems - Storage, Pumping & Distribution
- Fuel and Combustion Systems Safety - Combustion Basics
- Green Design: Introduction to Sustainable Water Systems (Based on LEED v4)
- Groundwater Treatment
- Hazardous Waste Treatment
- Hydraulics
- Introduction to Pumps and Motors
- Lead Contamination of Public Water Systems
- Lead Contamination of Public Water Systems
- Mathematics Applied
- Mathematics Basics
- Pipes and Valves: Basic Pipefitting Skills
- Pipes and Valves: Installing Flanges, Copper, and Plastic Pipe
- Pipes and Valves: Valve Maintenance
- Pipes and Valves: Valve Types and Operation
- Principles of Debt Collections
- Protecting Water Systems Through Backflow Prevention
- Pumping Stations - Pumps, Motors and Electrical Systems
- Quality of Water (CA AB-54)
- Rehabilitation of Water Distribution Systems: Current Technologies
- Rehabilitation of Water Distribution Systems: Designing Renewal Projects
- Rehabilitation of Water Distribution Systems: Selecting Rehab Methods

- Safety: Electrical Part 1 - Fundamentals, Materials & Equipment Grounding
- Safety: Electrical Part 2 - Hazardous Location, Clearances & Safety Practice
- Storm Water Management: Storm Water Pollution Prevention Plan (SWPPP)
- Stormwater Pollution Prevention
- Sustainable Solutions: Water Shortages
- The WELL Building Standard
- Trenching & Shoring
- Trenchless Methods: An Introduction
- Wastewater Treatment
- Water Main Installation
- Water Well Design

The courses are available at a discounted rate for PRISM members. Please contact TargetSolutions at (800) 840-8048 for information.

VectorSolutions™

VectorSolutions.com